PW 16

NJ Judiciary Reforming the Criminal Justice System



PEGAWORLD 2016

Jack McCarthy CIO Laks Kattalai Criminal Justice PM

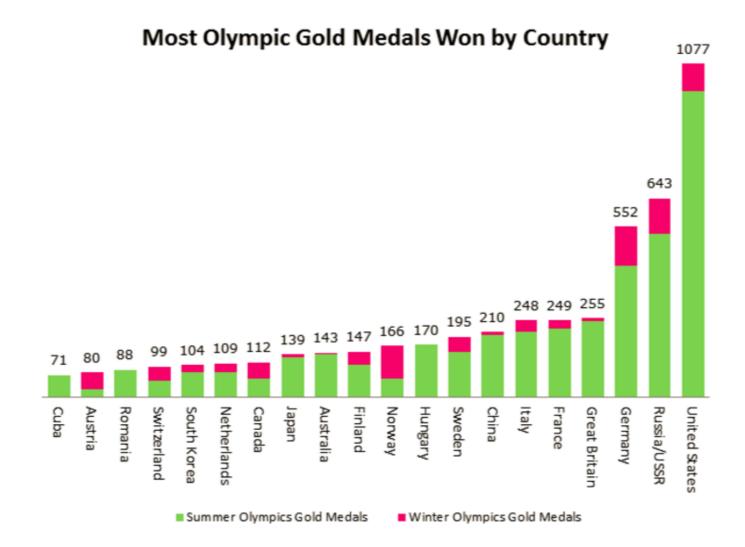
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Agenda

- Incarceration
- Criminal Justice Reform Actions in NJ
- Technology's Role in Criminal Justice Reform
- Methodology at NJ Judiciary
- Lessons Learned & Recommendations



Leading the Way

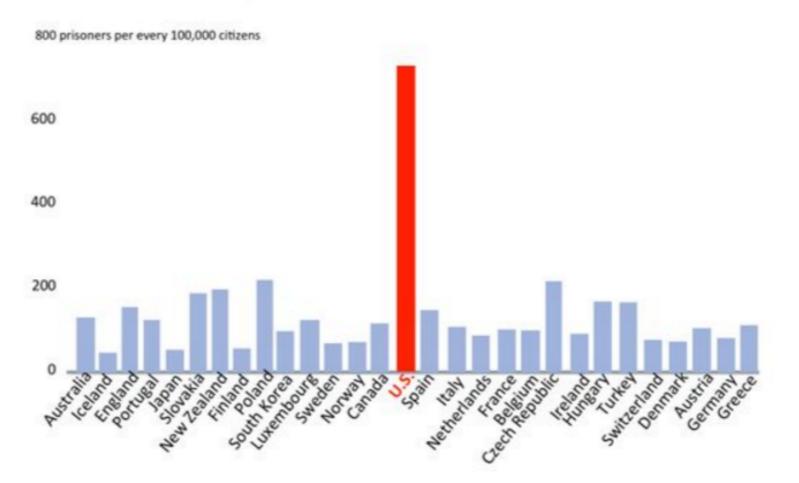


BUSINESS INSIDER



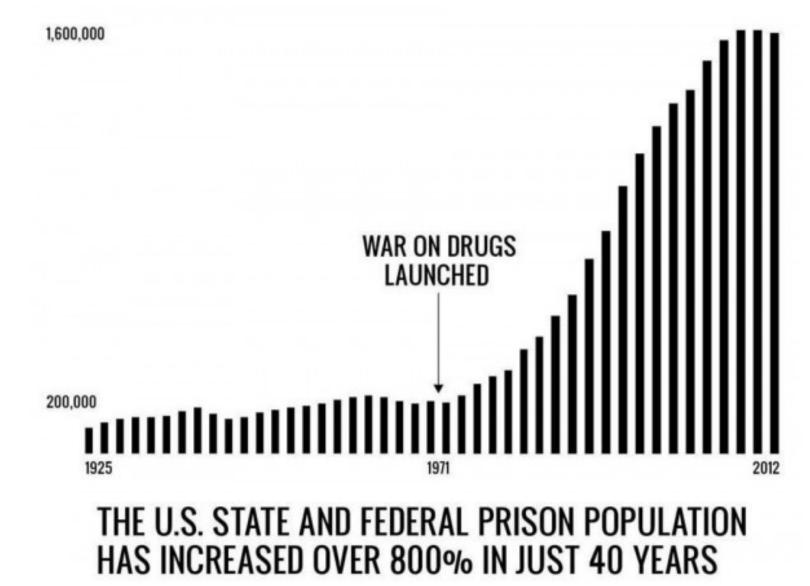
Facts on Incarceration

The U.S. has the highest incarceration rate of any country in the world, imprisoning about 716 out of every 100,000 citizens.





Facts on Incarceration





Facts on Incarceration

- There are 2.4 million people incarcerated in America
 - 25% of the world's incarcerated population, the US is 5% of the world's population
- Since 1980 the number of people incarcerated has quadrupled
 - The US incarceration rate is 4x higher than the UK and 6x higher than Canada
- Maryland has more people in prison than Iraq does.
 - Maryland total pop. is 5.9 million
 - Iraq total pop. is 31.9 million
- Ohio has more people in prison than Pakistan
 - Ohio total pop. 11.6 million
 - Pakistan total pop. 192.1 million
- 41% of young people in America are arrested by the time they turn 23.
- Overall it costs more than \$60 billion a year to keep everyone locked up.



Civic Moment

- Second Machine Age
 - Erik Brynjolfsson
- Two concepts:
 - 2nd half of the Chess Board
 - How far have we come in just 5 years and where will we be in 5 years when processing power keeps doubling every year to 18 months
- Civic Moment
 - Government moves at the speed of Civic Moments



Civic Moment – Gartner Key Findings

- Government leaders miss the synergistic value of mobile, information (data analytics), cloud and social technologies when these capabilities are deployed as point solutions only
- The end-to-end digitalization of government processes and operations makes it possible for multiple organizations – government, private and nonprofit – to participate seamlessly in the same value stream
- An event that triggers a series of cascading actions and data exchange across a network of people, businesses and organizations, and things to achieve a singular objective can be expressed in government as a "civic moment"
- Examples of Civic Moments merging with Technology

- Radio

• Hindenburg 1937, MLK "I Have a Dream Speech"

-TV

- 1980 "Do you believe in miracles", 1964 Beatles on Ed Sullivan, 1960 Kennedy Nixon debate,
- Internet and Social Media
 - Something happens we know about it rightly or wrongly in minutes.
- Could the next one be Algorithms?



Criminal Justice in NJ before 2014 Legislation Changes

- N.J. historically relied on setting monetary bail
- A 2013 study revealed 12% of the county jail population statewide could not afford a modest bail of \$2,500 or less yet posed little danger of flight
- Defendants with access to funds can be released on substantial bail even if they
 pose a danger to the community
- Cases lingered for years from arrest to trial because N.J. did not have speedy trial statutes or rules
- The transformation of the Criminal Justice System is a joint effort of the Judiciary, the Executive and Legislative Branches, and the Arnold Foundation



Introduction to NJ plans

- Joint Committee on Criminal Justice was convened in late 2013
 - Chaired by Chief Justice Stuart Rabner
 - Included:
 - » Attorney General and Public Defender
 - » Leaders and senior staffers with the Legislature and Governor's office
 - » Judges and Judiciary staff
 - » The American Civil Liberties Union
 - » The Association of Criminal Defense Lawyers
 - » The New Jersey Bar Association
 - » Attorneys and interested advocacy groups



Criminal Justice Moving Forward with 2014 Legislation

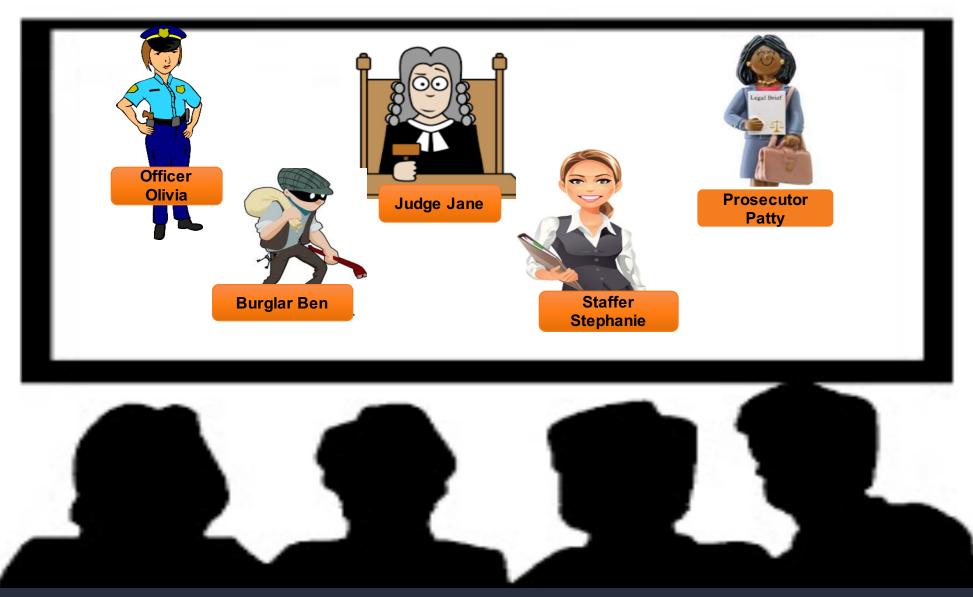
- Bail reform will be based on objective risk factors that are not related to a persons wealth
- New risk based bail procedures will be focused on, risk for non appearance, risk to reoffend while on bail, risk the defendant will obstruct the criminal justice process
- A person may be detained pretrial based upon a high risk for non appearance, reoffending, obstruction of justice
- If detained they must be tried within specified time frames
- Low risk defendants will be released on conditions and monitored by pretrial services



TECHNOLOGY'S ROLE IN CRIMINAL JUSTICE REFORM



A Bail Reform Crime Story – The Starring Cast





Burglar Ben and His Accomplices Break into a Home



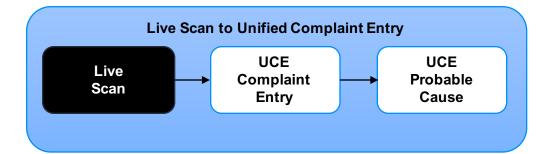


Officer Olivia Locates Burglar Ben and Arrest Him





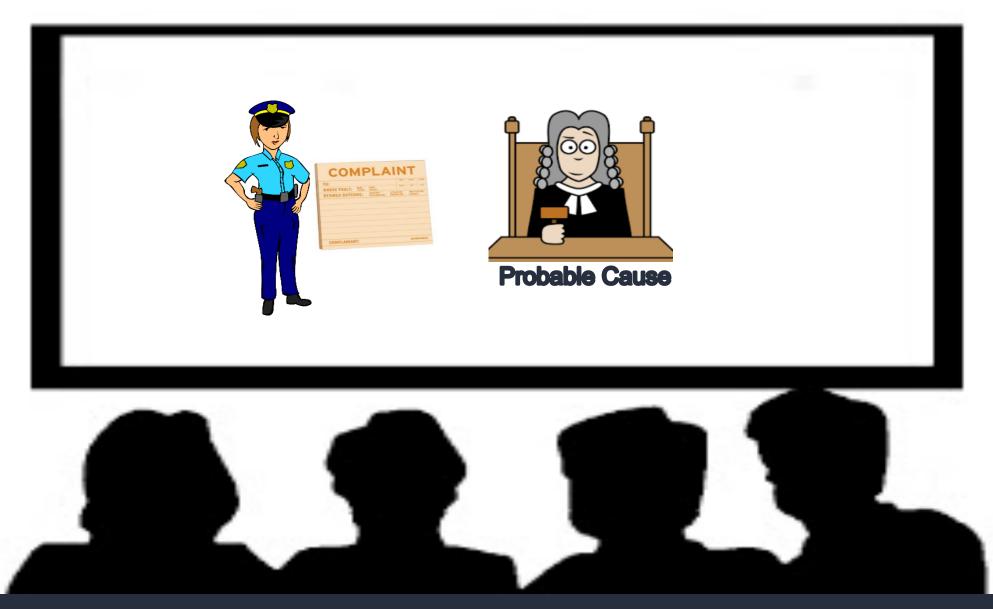
Live Scan to Unified Complaint Entry – Part 1





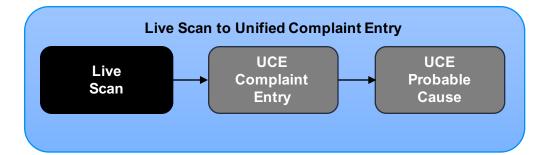


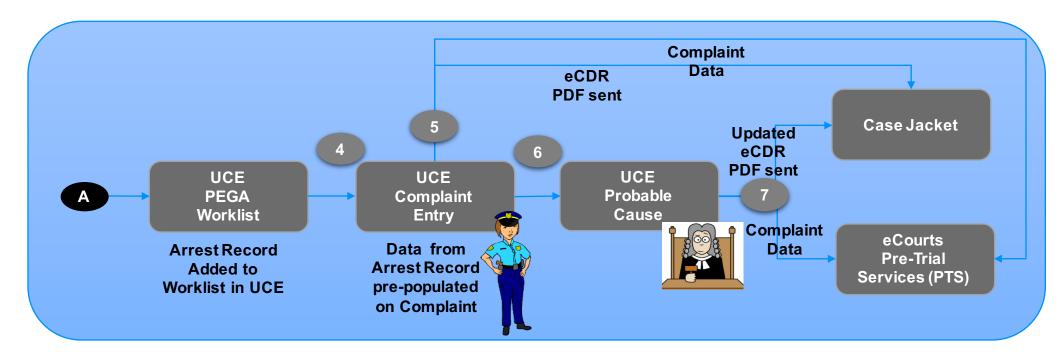
Judge Jane Determines Probable Cause on Officer Olivia's Complaint





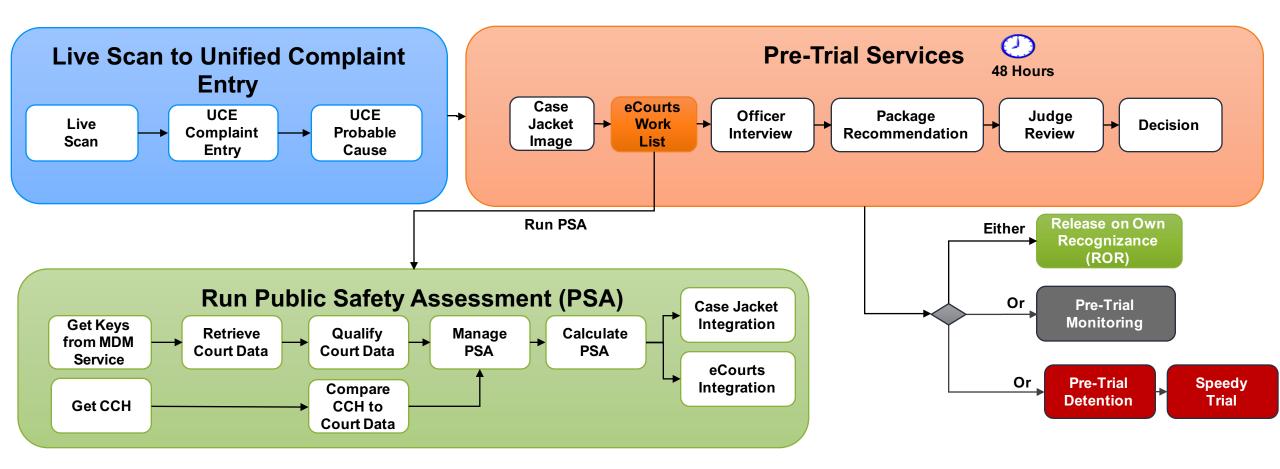
Live Scan to Unified Complaint Entry – Part 2





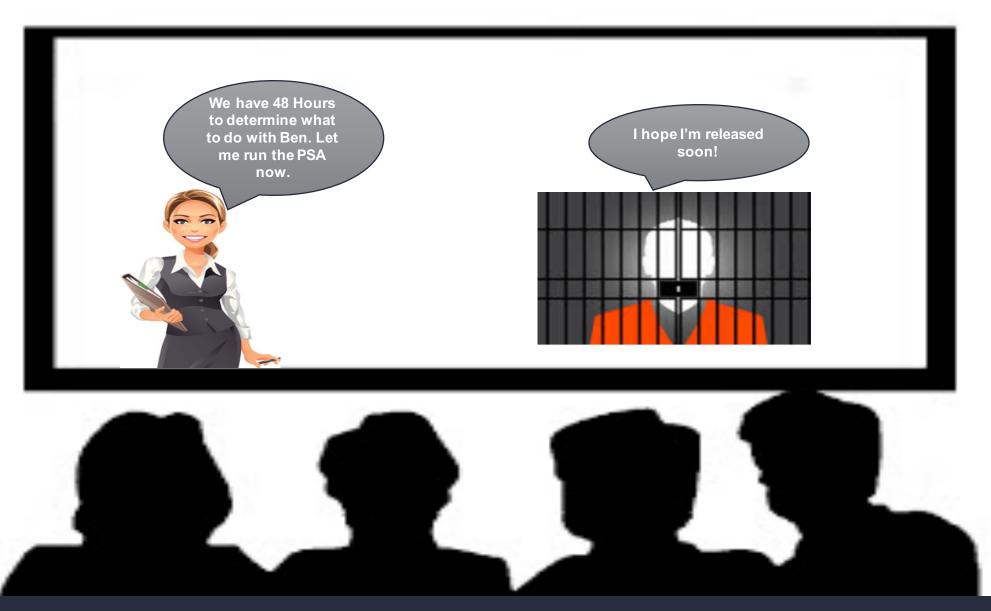


Bail Reform Workflow





Staffer Stephanie Runs the Public Safety Assessment (PSA) on Burglar Ben



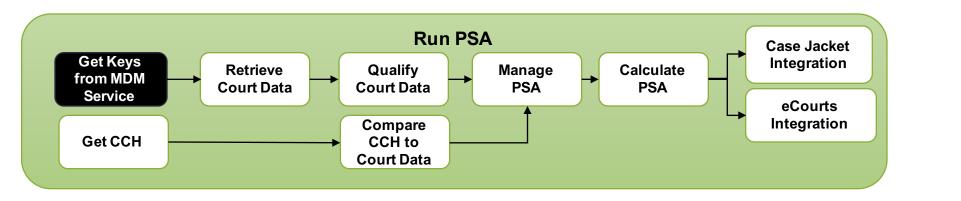


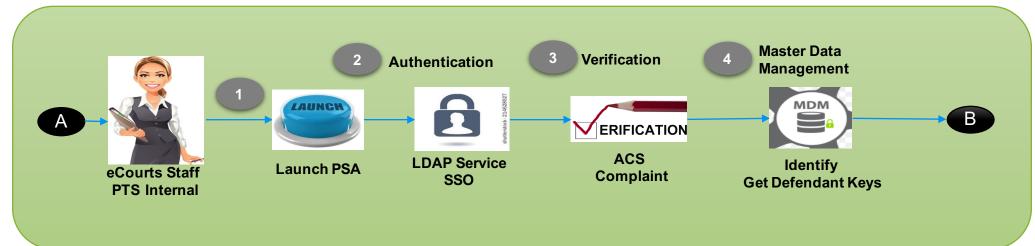
Risk Questions for PSA Algorithm

Risk Factors	Description	Response
1	Age at Current Arrest:	
2	Current Violent Offense:	
2a	Current Violent Offense and 20 Years Old or Younger:	
3	Pending Charge at the Time of Offense:	
4	Prior Disorderly Persons (DP) Conviction:	
5	Prior Indictable Conviction:	
5a	Prior Conviction:	
6	Prior Violent Conviction:	
7	Prior Failure to Appear in Past 2 Years:	
8	Prior Failure to Appear Older Than 2 Years	
9	Prior Sentence to Incarceration:	



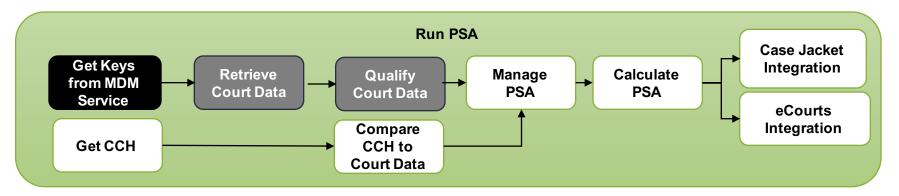
PSA Initiate, Authentication & Defendant Identification Activity

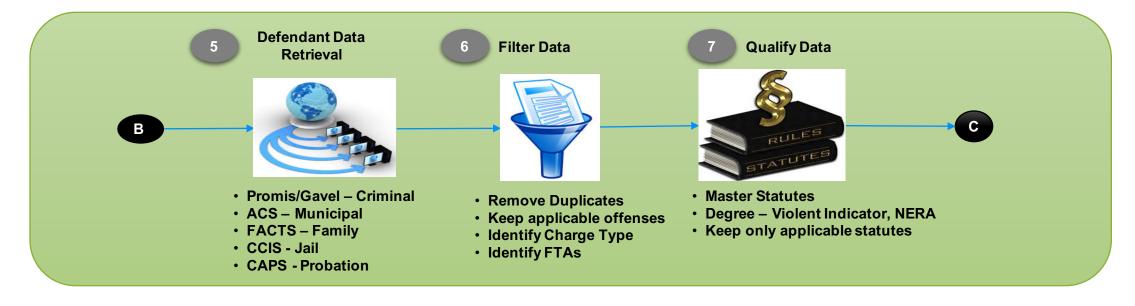






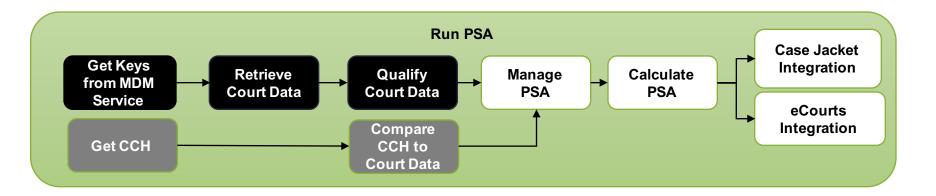
PSA Retrieve, Filter & Qualify Court Data Activity in Pega BRE

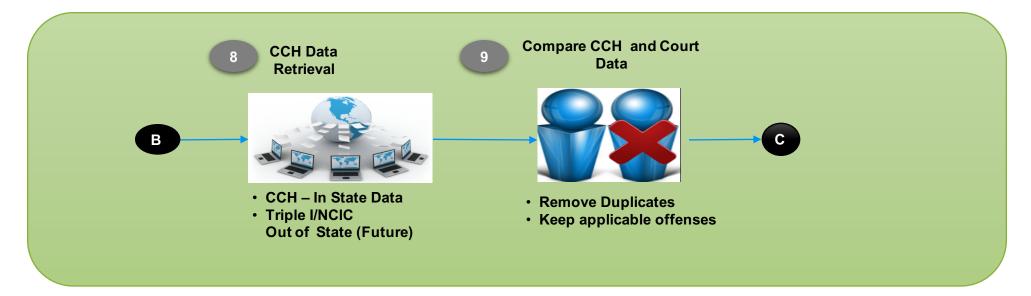






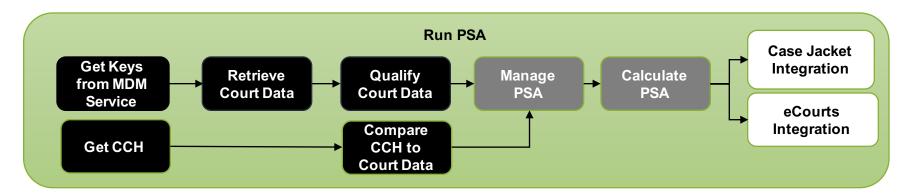
PSA Retrieves CCH and Compare to Court Data

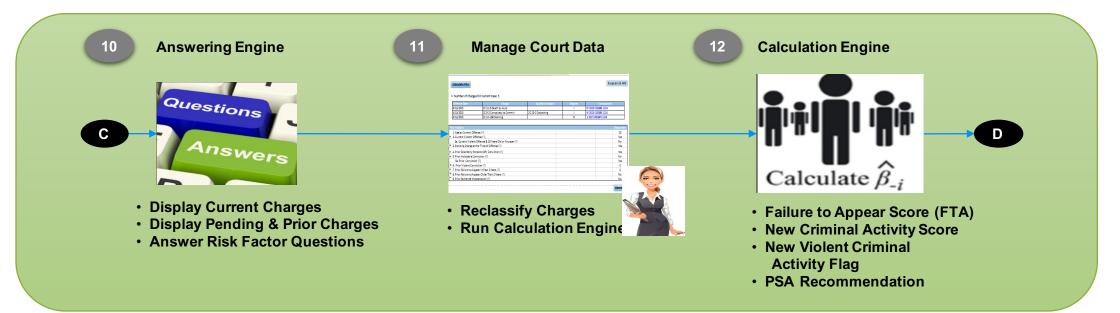






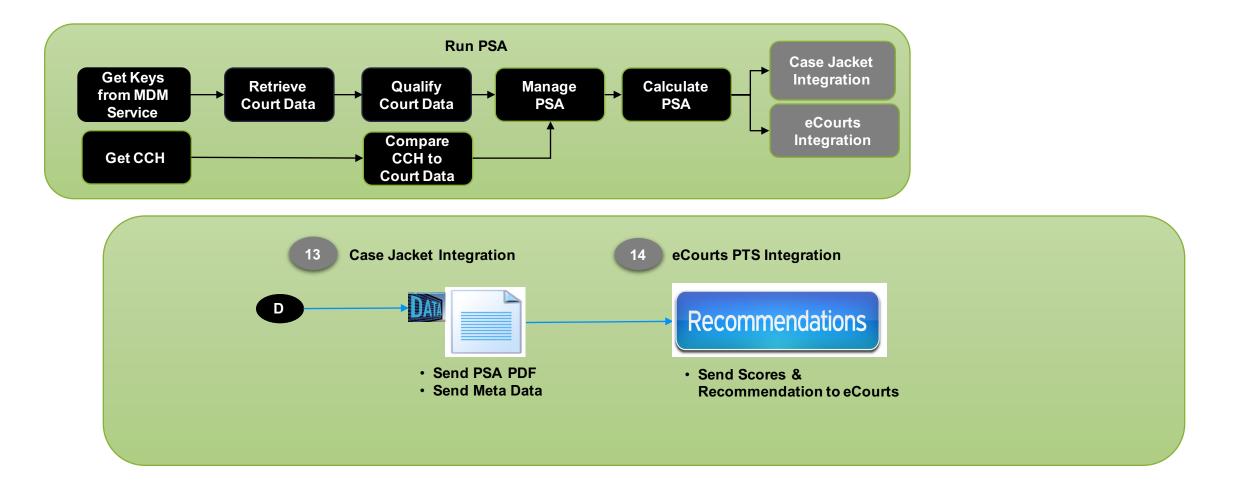
PSA Answering & Calculation Engines





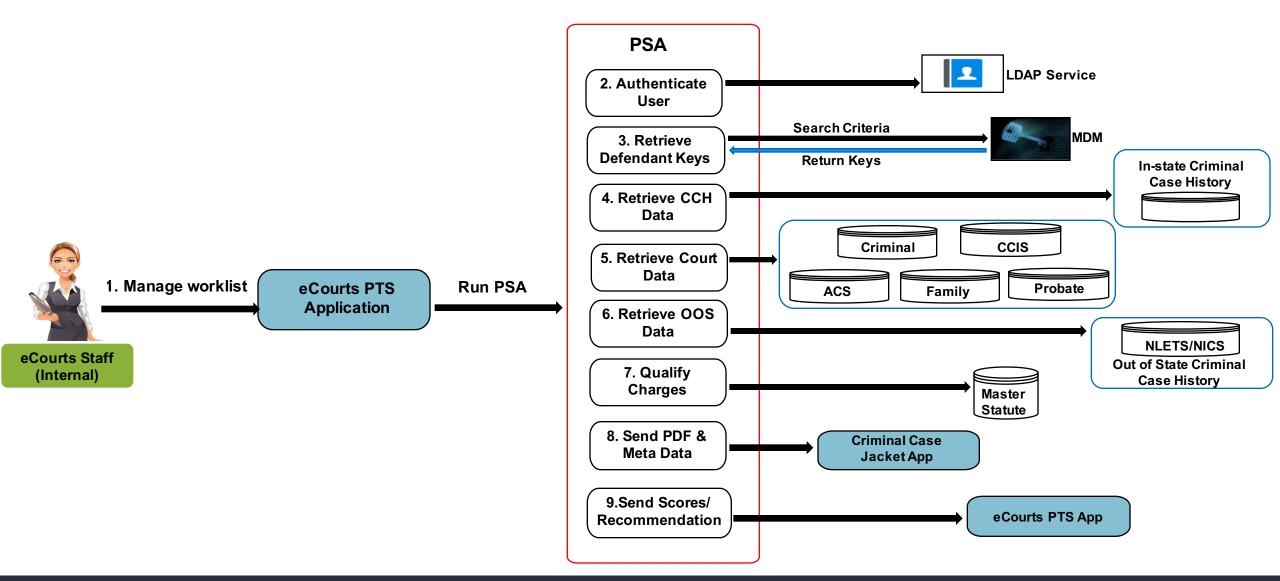


PSA Integration with Case Jacket and eCourts



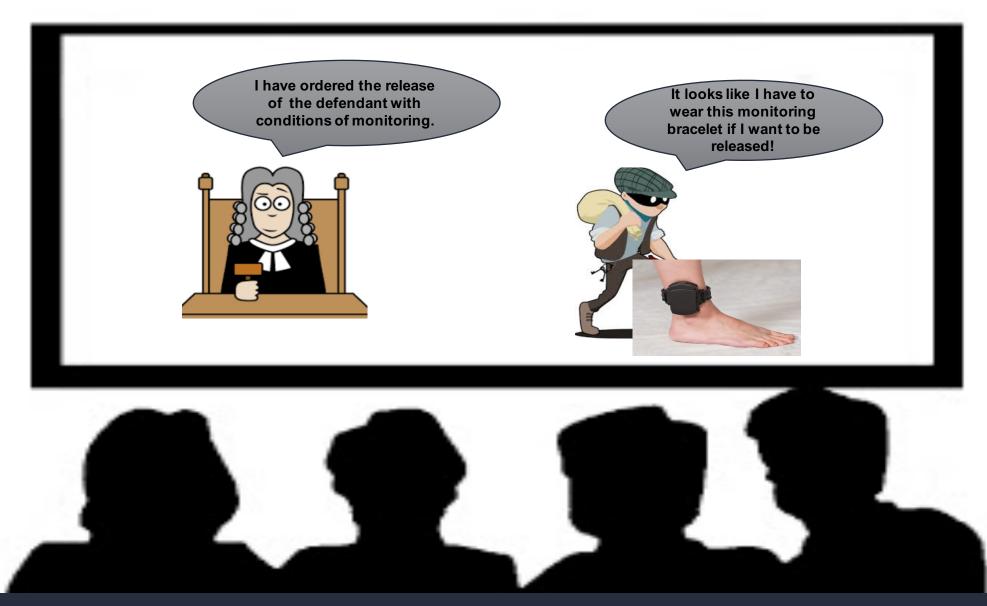


Public Safety Assessment Solution Architecture





Judge Jane Orders Burglar Ben's Release with Conditions





Risk Factors

Risk Factors	Description	Response
1	Age at Current Arrest:	35
2	Current Violent Offense:	No
2a	Current Violent Offense and 20 Years Old or Younger:	No
3	Pending Charge at the Time of Offense:	No
4	Prior Disorderly Persons (DP) Conviction:	No
5	Prior Indictable Conviction:	Yes
5a	Prior Conviction:	Yes
6	Prior Violent Conviction:	1
7	Prior Failure to Appear in Past 2 Years:	0
8	Prior Failure to Appear Older Than 2 Years	Yes
9	Prior Sentence to Incarceration:	Yes



Example: Release Not Recommended

Public Safety Assessment Public Safety Assessment Successfully Completed		Close
Defendant: BURGLAR BEN	DOB: 01/01/1997	SBI #: 149682C
Recommendation: RELEASE NOT RECOMMENDED OR IF	RELEASED, MAXIMUM CONDITIONS	
FTA Scale: 1 -2 6	NVCA Flag: Elevated Risk Of Violence	
NCA Scale: 16	Last Run Date: 05/04/2016 10:52 AM V	<u>View PSA PDF</u>
<< Back		S K K



Example: Release with Conditions

Public Safety Assessment Image: Safety Assessment Successfully Completed			Close
Defendant: BURGLAR BEN	DOB: 01/02/1988		SBI #: 781832C
Recommendation: RELEASE WITH CONDITIONS - LEVEL II			
FTA Scale: 1 6	NVCA Flag: No		
NCA Scale: 16	Last Run Date: 05/04/2016 10:57 AM	<u>View PSA PDF</u>	
<< Back			



Example: Release on Own Recognizance (ROR)

Public Safety Assessment		Close
Public Safety Assessment Successfully Completed		
Defendant: BURGLAR BEN	DOB: 01/02/1980	SBI #: 401549C
Recommendation: ROR		
FTA Scale: 1 1	NVCA Flag: No	
NCA Scale: 1 1	Last Run Date: 05/04/2016 11:03 AM View PSA PDF	
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Risk Factor Questions 1-4

- 1. Age at Current Arrest : 46
- 2. Current Violent Offense : No
 - 2a. Current Violent Offense and 20 Years Old or Younger : No
- 3. Pending Charge at the Time of Offense : Yes

Case ID	Next Court Date	Offense Date	Charge	Aux Charge	Degree	State
W 2010 000005 0113	11/09/2012	02/01/2010	2C:33-2.1B PROWLING PUBLIC PLACES - CDS RELATED		Ν	
FO-ATL-000009-10)	09/02/2009	2C:12-1B(1) AGGRAVATED ASSAULT- ATTEMPT/CAUSE SBI PURP/KNOW/RECKLESS	2		
S 2008 000136 0113	11/09/2012	04/15/2008	2A:23-4		4	

4. Prior Disorderly Persons (DP) Conviction : No No Results Found



Risk Factor Questions 5 – 6

5. Prior Indictable Conviction : Yes

Case ID	Disposition Date	Offense Date	Charge	Aux Charge	Degree	State
S 2013 000015 0102	03/02/2016	07/05/2013	2C:11-4A(2)		1	
S 2013 000018 0102	03/02/2016	07/05/2013	2C:11-4A(2)		1	
S 2013 000016 0102	03/02/2016	07/05/2013	2C:11-4A(2)		1	

5a. Prior Conviction : Yes

6. Prior Violent Conviction : 3 or More

Case ID	Disposition Date	Offense Date	Charge	Aux Charge	Degree	State
S 2013 000015 0102	03/02/2016	07/05/2013	2C:11-4A(2)		1	
S 2013 000018 0102	03/02/2016	07/05/2013	2C:11-4A(2)		1	
S 2013 000016 0102	03/02/2016	07/05/2013	2C:11-4A(2)		1	
S 2013 000022 0102	03/02/2016	07/05/2013	2C:11-4A(2)		1	
W 2012 000004 0901	03/07/2016	02/06/2012	2C:12-1B(4) AGGRAVATED ASSAULT - POINTING A FIREARM		4	



Risk Factor Questions 7 – 9

7. Prior Failure to Appear in Past 2 Years : 2 or More

Case ID	FTA / Warrant Date	Offense Date
S 2014 000164 0805	03/03/2016	12/19/2012
S 2008 052101 0408	05/23/2014	01/01/1985

8. Prior Failure to Appear Older Than 2 Years : Yes

	Case ID	FTA / Warrant Date	Offense Date
S 20	07 000024 0113	11/28/2007	11/28/2007
S 20	07 000023 0113	11/15/2007	11/15/2007
S 20	07 000017 0113	11/01/2007	11/01/2007
S 20	07 000017 0113	11/09/2012	11/01/2007

9. Prior Sentence to Incarceration : Yes

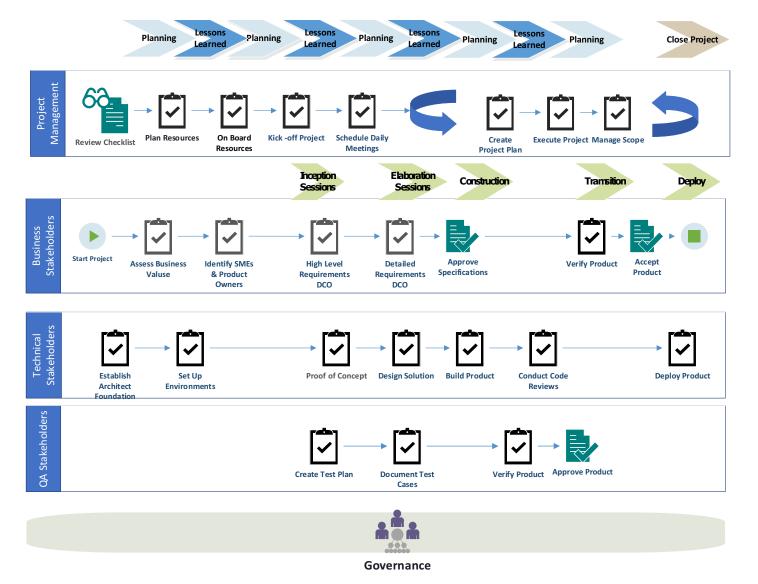
Case ID	Sentence	Incard	eration L	ength	Charge	Aux Charge	Degree	State
Case ID	Date	Years	Months	Days	Charge	Aux charge	Degree	State
S 2013 000015 0102	03/02/2016	000Y	00M 💊	030D	2C:11-4A(2)		1	
S 2013 000018 0102	03/02/2016	000Y	06M	000D	2C:11-4A(2)		1	
S 2013 000016 0102	03/02/2016	001Y	00M	000D	2C:11-4A(2)		1	
	•							



ADOPTED PROJECT METHODOLOGY

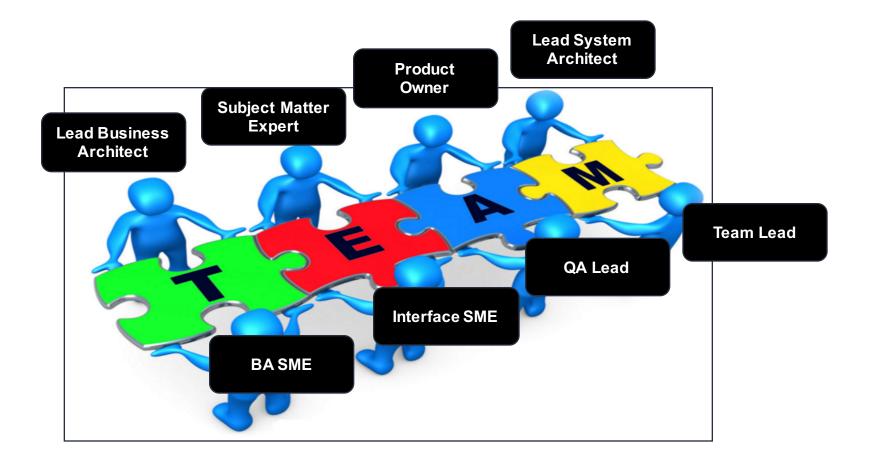


Adopted Project Methodology – Agile





DCO Session Participant Roles





Project Key Activities

PHASE

Inception

- Defines the scope, captures business requirements and organizes them into projects that result in an approved proposal
- Evaluate current process to identify possible improvements
- Break down projects into manageable development units
- Capture requirements
 and specifications
- Estimate / size the development effort
- Use Case Inventory
- Project Estimation
- Release Schedule
- Elaboration Plan
- Release Plan High Level
- Elaboration Team Alignment Deck

Elaboration & Construction

- Requirements & use cases are expanded to include further details.
- Process discovery is performed to identify the initial flow of work
- Establish application standards
- Draft testing and migration plans
- Builds the implementation on the foundation created in the Elaboration phase
- Assign configuration tasks
- Configure & construct requirements
- Unit tested as they are completed
- Stage Gate conduct go/no go to transition vote
- Signed-off use cases
- Signed-off construction
- Signed-off Test Plan
- Approval to migrate to testing environment

Transition

- Move the implementation to the end user and testing teams
- Conduct end to end testing and user acceptance to ensure the quality of the application and its readiness for migration and deployment to production
- Stage Gate conduct go/no go to production vote

- Signed off system testing
- Signed off use acceptance testing
- · Approval to Go Live



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DELIVERABLES

Lessons Learned

Project Management	 Developed a release plan that led to building key features of the applications early while allowing time for the key integration dependencies to be ready for implementation Empowered decision makers attending sessions which resulted in securing approval on core features on time to commence construction Adopted the Pega BPM Agile Methodology that contributed to accelerating the requirements and development Conducting team alignment workshops prior to commencing inception and elaboration proved to be successful in the setting of expectations with business stakeholders that were unfamiliar with the methodology and approach to implementation
Requirements Analysis	 ✓ Directly captured the requirements and use cases in the PRPC product that allowed for better team collaboration with business, technical and testing stakeholders. ✓ Prepped 80% of use cases were prepped in advance of the DCO sessions to allow for more use cases to be reviewed in each session
Design & Development	 Developed a Prototype of the application that assisted in securing early feedback from the business stakeholders prior to commencing construction
Transition	\checkmark Having QA stakeholders in the DCO sessions assisted with catching critical requirement defects early



Recommendations

- The Power of Yes
- Toy Story
- Hoover Dam
- NY Times



THANK YOU!



APPENDIX



Modeling Criminal Justice Reform New Jersey



Modeling Criminal Justice Reform – Key Stakeholders

