



SafeOps

**A One Stop Solution To Help Manage
Workforce & Workplace Safety**

The SafeOps Solution

Across industries, as companies restart or accelerate business operations at their manufacturing facilities, retail stores, bank branches, contact centers, headquarters and administrative offices, there are unprecedented obligations to address in order to avoid outbreaks at worksites and closures due to community spread.

Organizations such as WHO, OSHA and CDC have issued safety measures and compliance requirements that vary by industry, state and even city. These large-scale requirements cannot be effectively managed with spreadsheets and emails.

Tech Mahindra and Pega's **SafeOps Solution** offers businesses a way to rapidly solve these challenges while also helping set the foundation for future innovation.

BUSINESS CHALLENGES



Changing & Varied Regional Pandemic Regulations



Dependencies and Siloed Efforts Across Divisions and Taskforces



Enforcing Compliance + Enabling Auditability



Staggered and Systematic Tracking vs. Big-bang Resume of Operations

SOLUTION HIGHLIGHTS



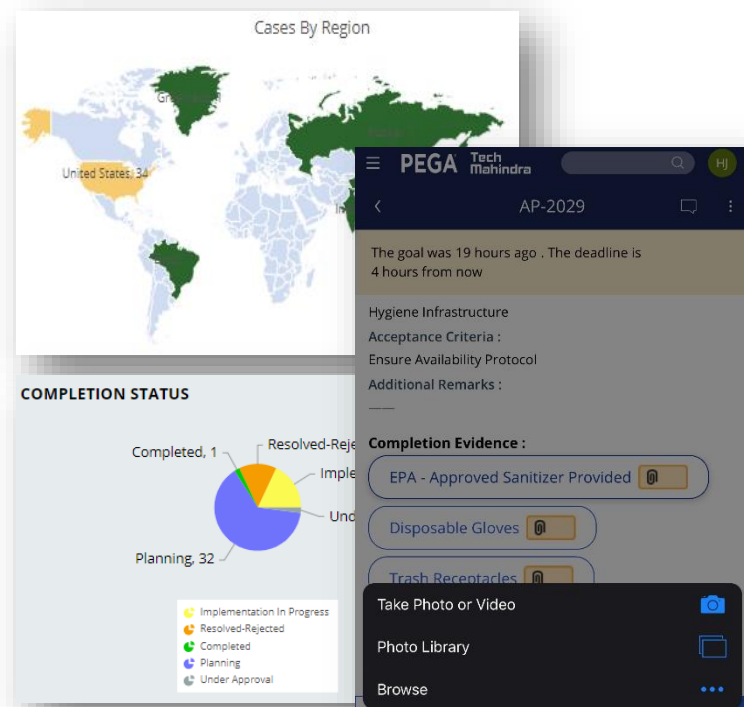
Configurable and reusable playbooks, regulatory requirements, operational guidelines and compliance.



Digital Process Automation of action plans to make facilities and any worksite type safe for return



Tracking health, safety and availability of employees with integrations to wearable devices and screening platforms.



Business Benefits



Reduces Earnings Loss & Negative Customer Sentiment Due to Delayed / Forced Closures



Rapid Iterative Delivery Utilized for Continued Safety & Operational Preparedness



Mitigate Workforce Health Risks & Community Spread

About Pegasystems

Pega is the leader in cloud software for customer engagement and operational excellence. The world's most recognized and successful brands rely on Pega's AI-powered software to optimize every customer interaction on any channel while ensuring their brand promises are kept. Pega's low-code application development platform allows enterprises to quickly build and evolve apps to meet their customer and employee needs and drive digital transformation on a global scale. For more than 35 years, Pega has enabled higher customer satisfaction, lower costs, and increased customer lifetime value.

About Tech Mahindra

Tech Mahindra represents the connected world, offering innovative and customer-centric information technology experiences, enabling Enterprises, Associates and the Society to Rise™. We are a USD 5.2 billion company with 125+K professionals across 90 countries, helping 973 global customers including Fortune 500 companies. Our convergent, digital, design experiences, innovation platforms and reusable assets connect across a number of technologies to deliver tangible business value and experiences to our stakeholders. Tech Mahindra is the highest ranked Non-U.S. company in the Forbes Global Digital 100 list (2018) and in the Forbes Fab 50 companies in Asia (2018).

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