PEGA

PegaWorldiNspire

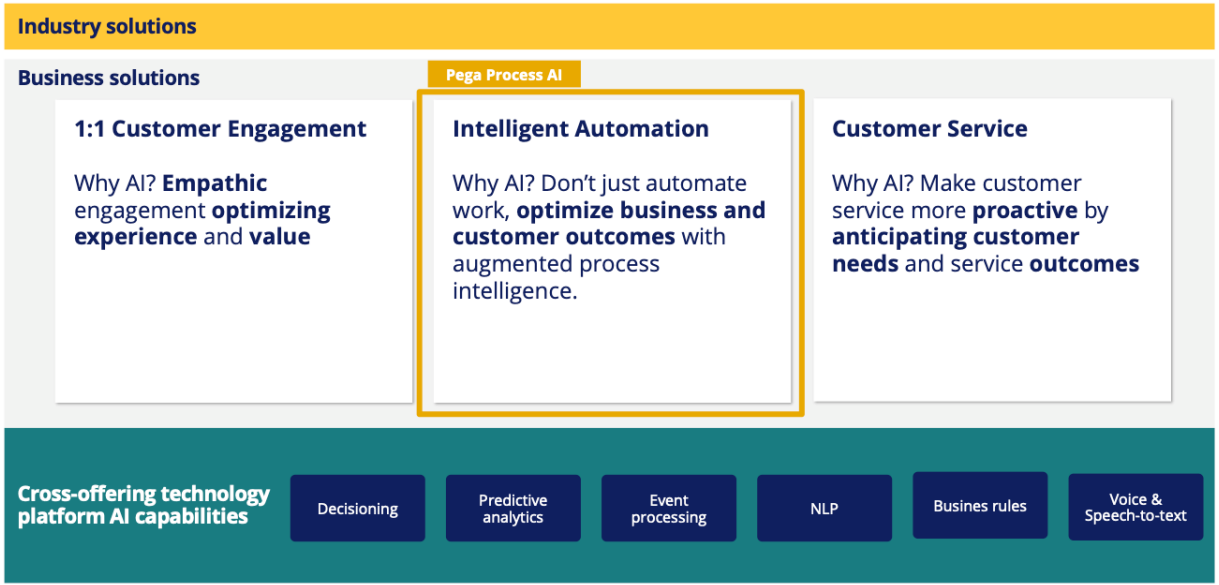
Turbocharge Your Workflows with Process Mining and Process AI

Peter Bessman and Brian Kelleher
Pega

Pega's approach to AI

Embedding AI within your entire organization

Pega weaves AI across all offerings



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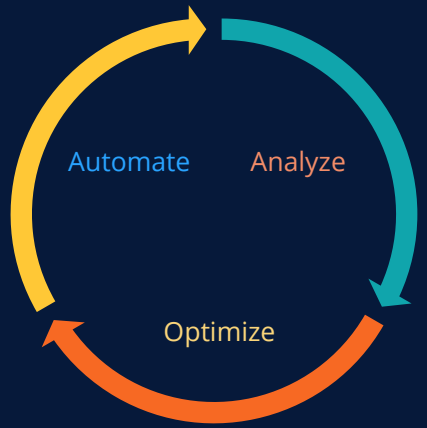
Continuous improvement

The three phases



Continuous improvement

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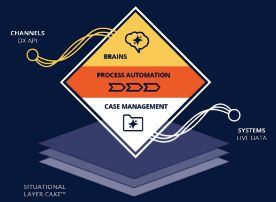
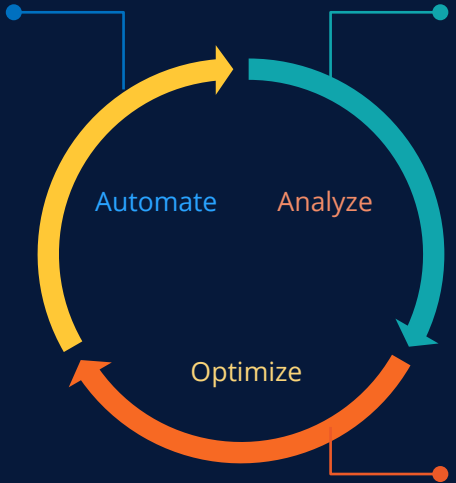


Pega App Studio

Rapid, Center-out™ configuration of process automation applications.

Low-code workflow
Digital experiences
Chat & email bots
RPA



Process & Task Mining

Real-time, AI-driven process discovery and analysis.

Task mining
Process optimization
Process analysis
Process monitoring

Pega Process AI

Always on, real-time self-optimizing workflows and decisions

Predictive learning
Decision Management
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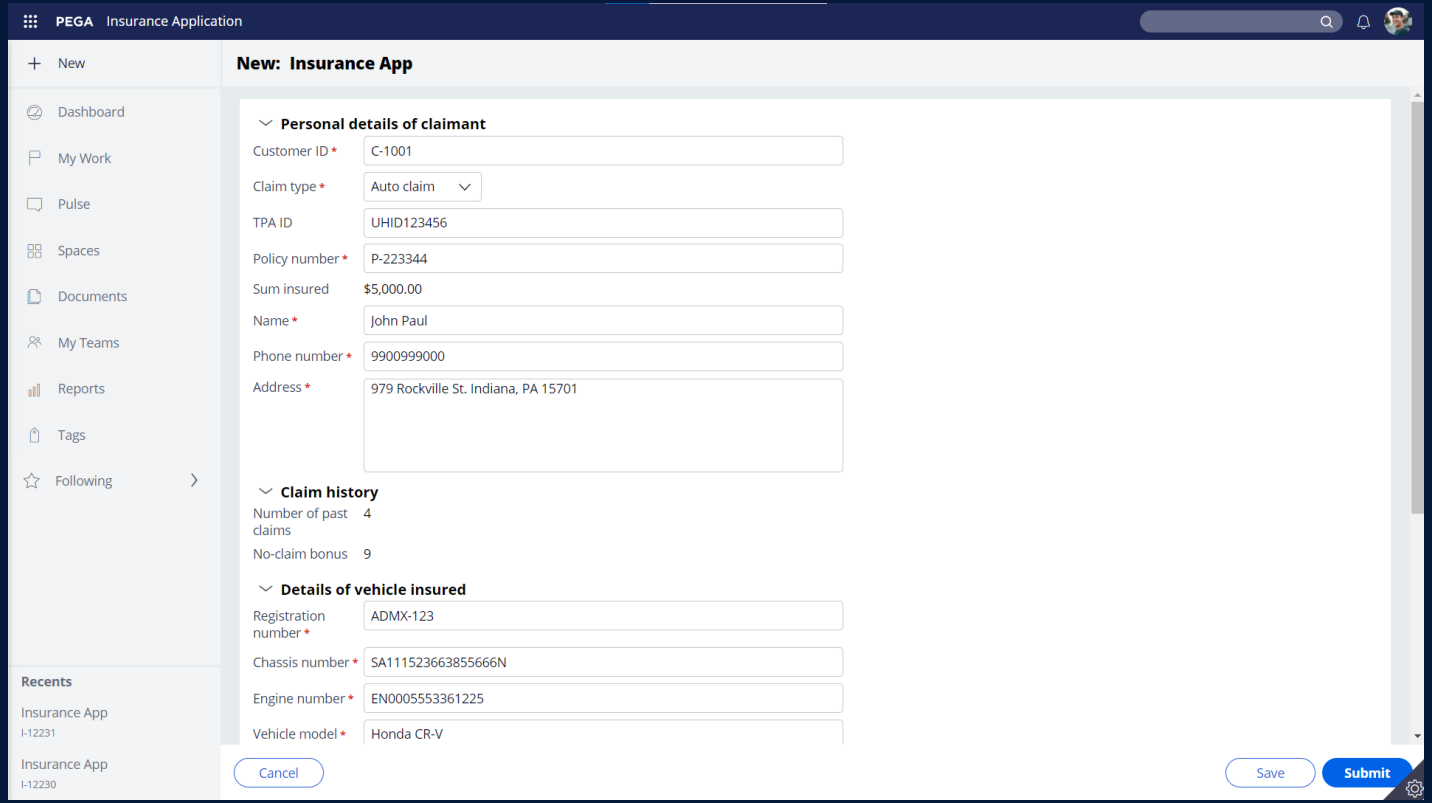
Event stream triage

App studio

Automating insurance processing



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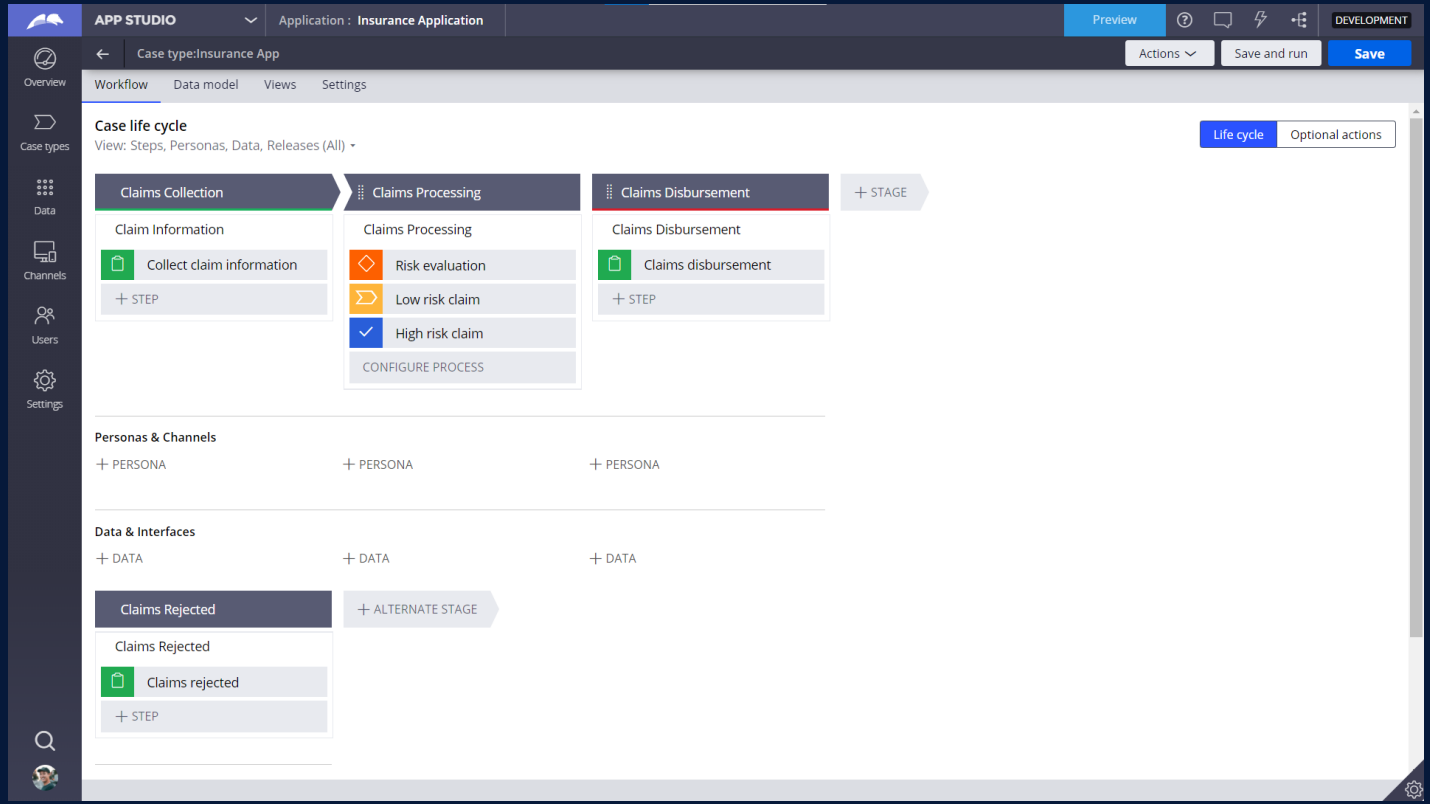
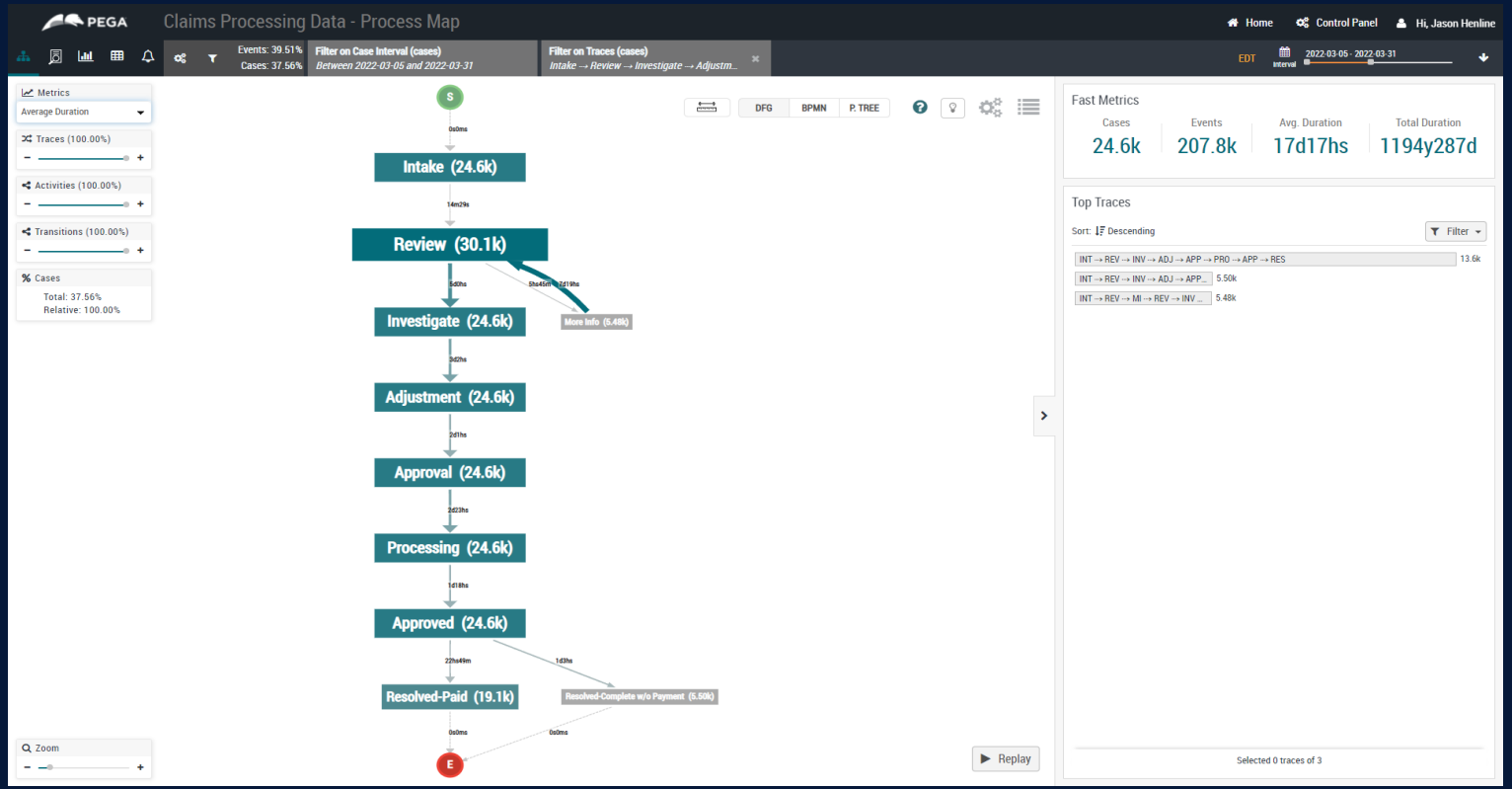


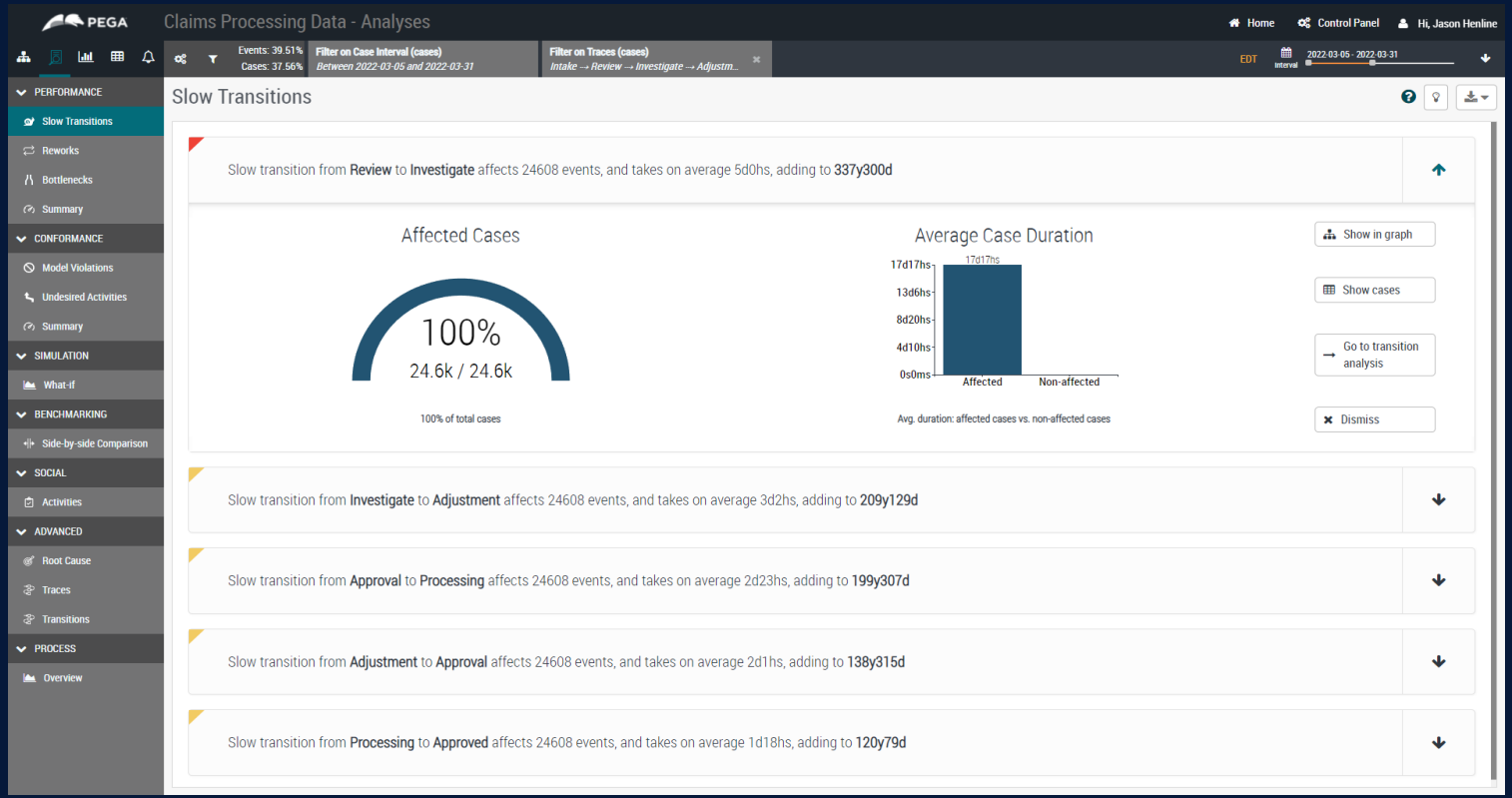
Process mining

Identifying the bottlenecks



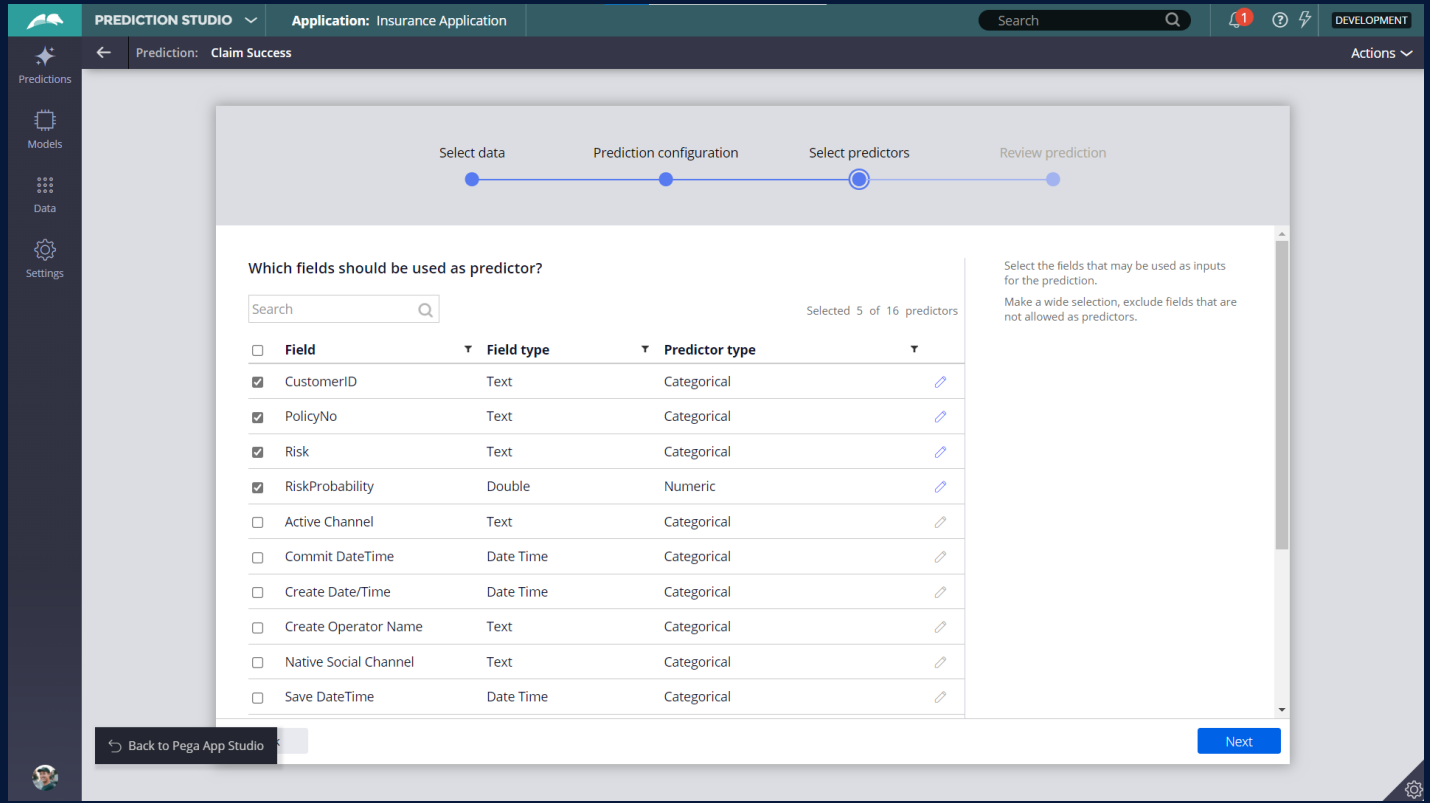
Process mining

Drill in to understand the impact



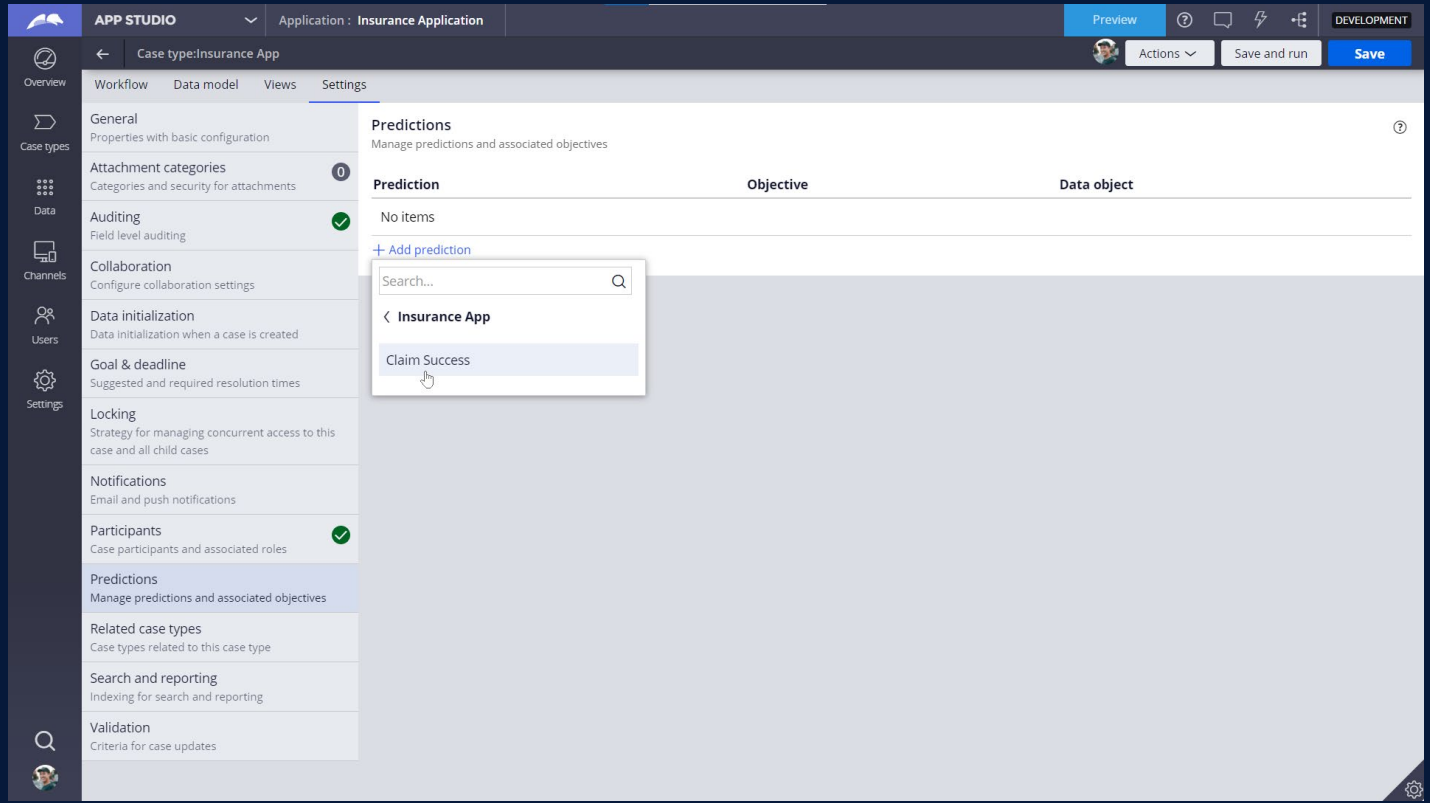
Process AI

Creating a prediction



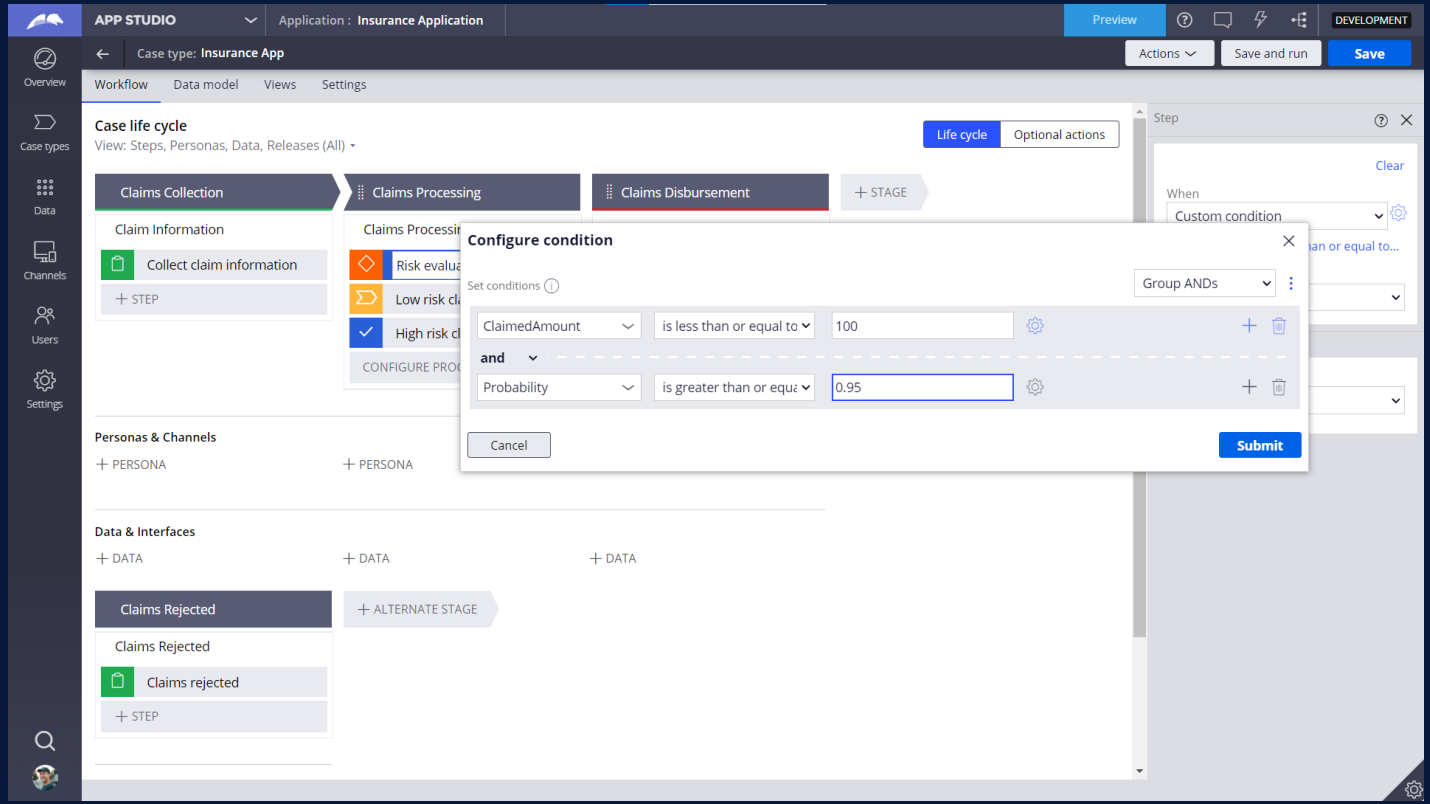
Process AI

Adding a prediction to a case



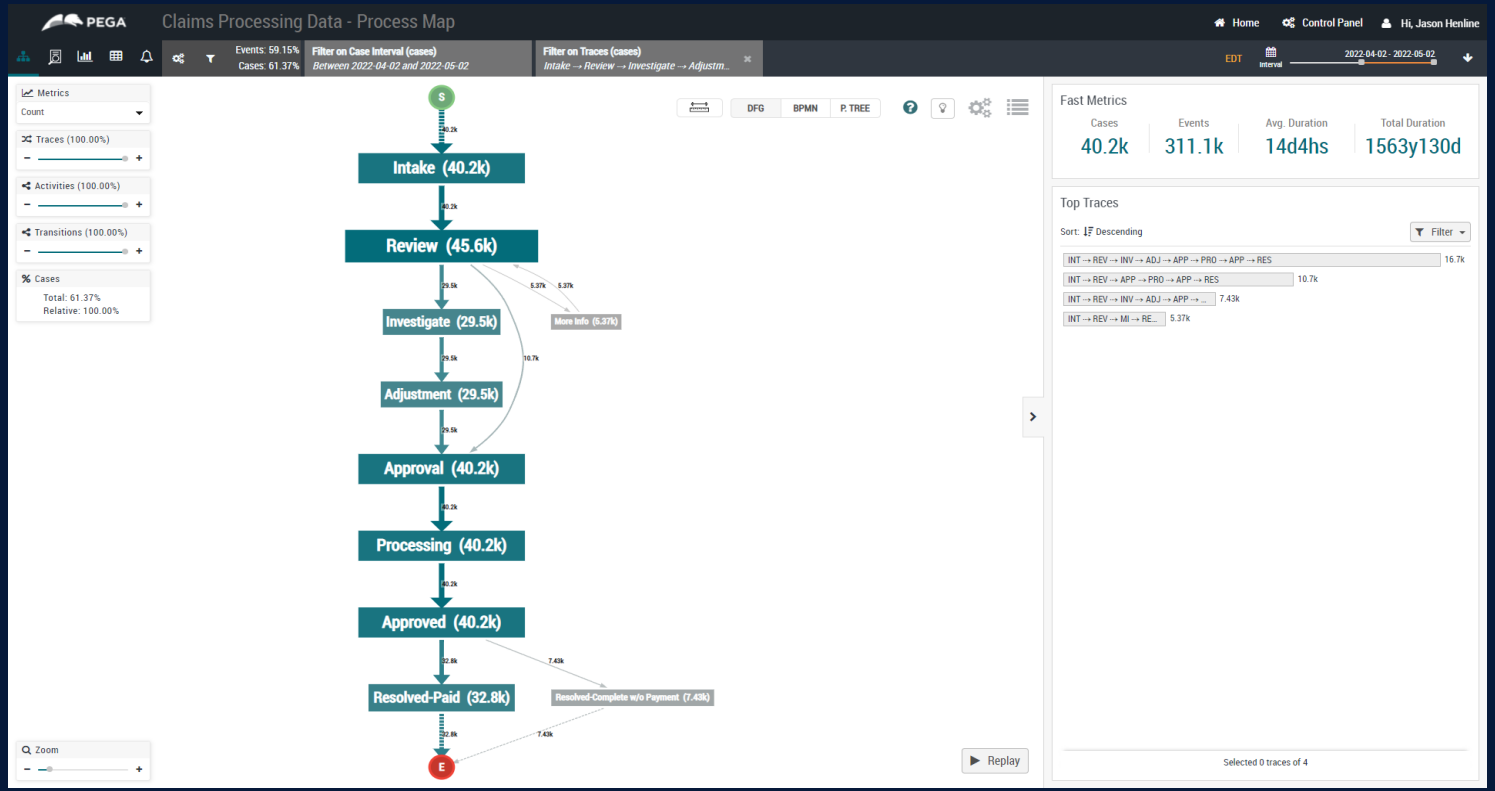
Process AI

Using AI to self-optimize a decision



Process mining

Identifying the improvement



Continuous improvement

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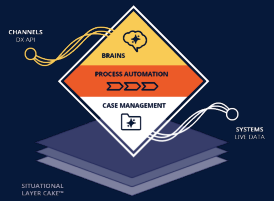

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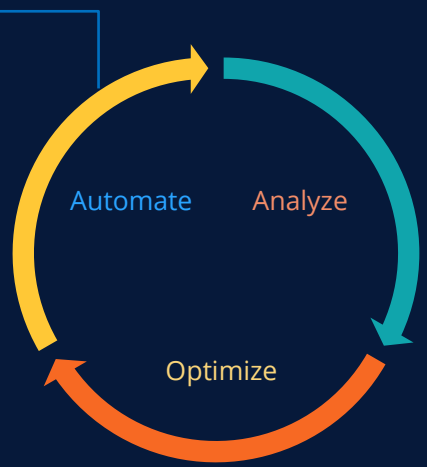

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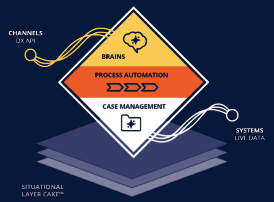

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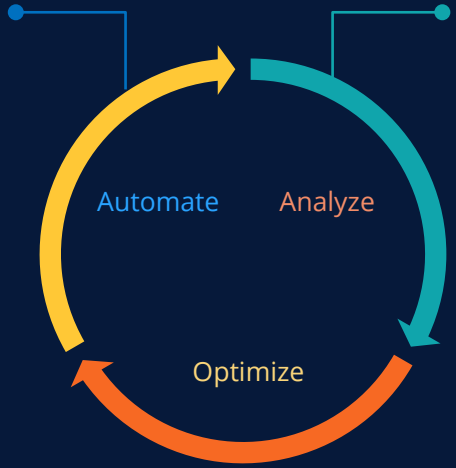

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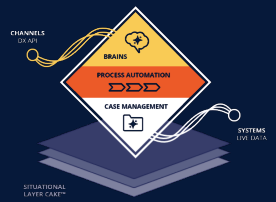

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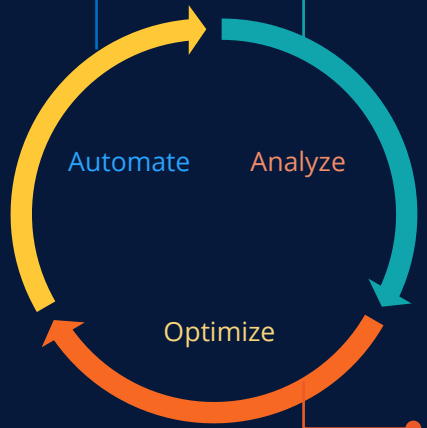

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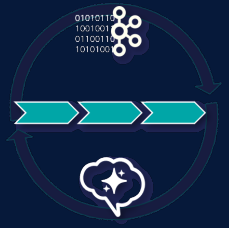

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