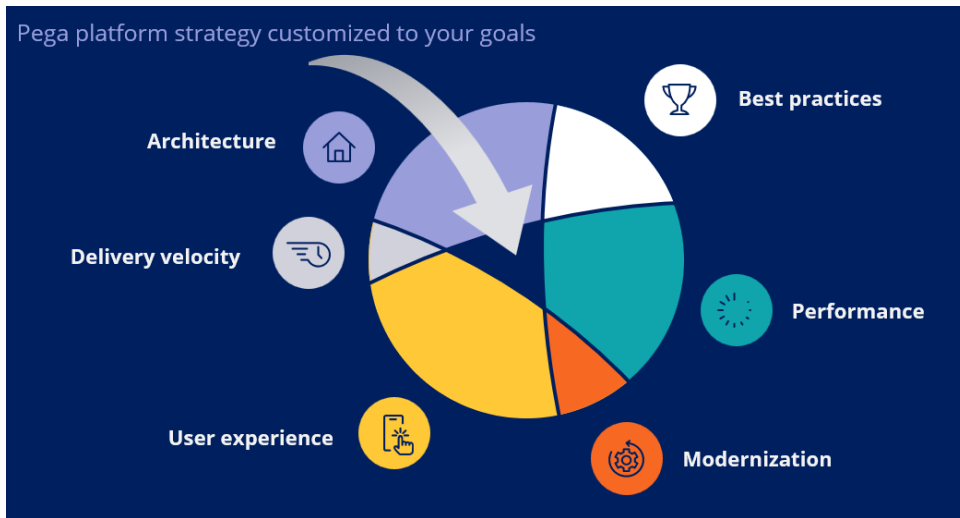# Pega Program Architecture Service
Maximize ROI and get the most out of the Pega Platform

Gaining access to the industry-leading capabilities of the Pega Platform is the first step toward realizing the vision of the autonomous enterprise – a self-optimizing business that applies workflow automation and AI in new and innovative ways to decisioning, operations, and servicing. The rest of the journey might seem a bit more complicated, but it doesn't have to be!

With the right team guiding you through the process, you can quickly bring automation and decisioning to all parts of your business while ensuring you're able to scale and adapt over time.

Let us show you how to build better user experiences, apply automation using today's newest tech, and lower your operating costs. We can help you move faster, optimize use of resources, and capitalize on the unique features and functions that come with Pega so that you're getting maximum ROI.

Pega clients achieve better business outcomes in less time when they have a well-designed Pega strategy and a roadmap to leverage our technology to the fullest. Our Pega Program Architecture Service is designed to support your business at the enterprise level, resulting in more successful Pega programs that generate better business results. We fill in gaps and support your team with a customized strategy.

Pega platform strategy customized to your goals

- Best practices
- Architecture
- Delivery velocity
- Performance
- User experience
- Modernization

We have guided clients as they evolved their Pega practices and celebrated their wins as they become optimized for success. A critical component of any successful Pega program is consistent leadership at the enterprise level. The Pega Program Architecture Service will provide you with the strategic Pega Platform guidance you need to help you mature your Pega practice and realize your future vision.

Scenario

You are looking for ways to maximize your Pega Plaftorm value: to build better user experiences, to apply automation in innovative ways, to improve team agility, and to increase platform reliability. You need a predictable path to reach your goals.
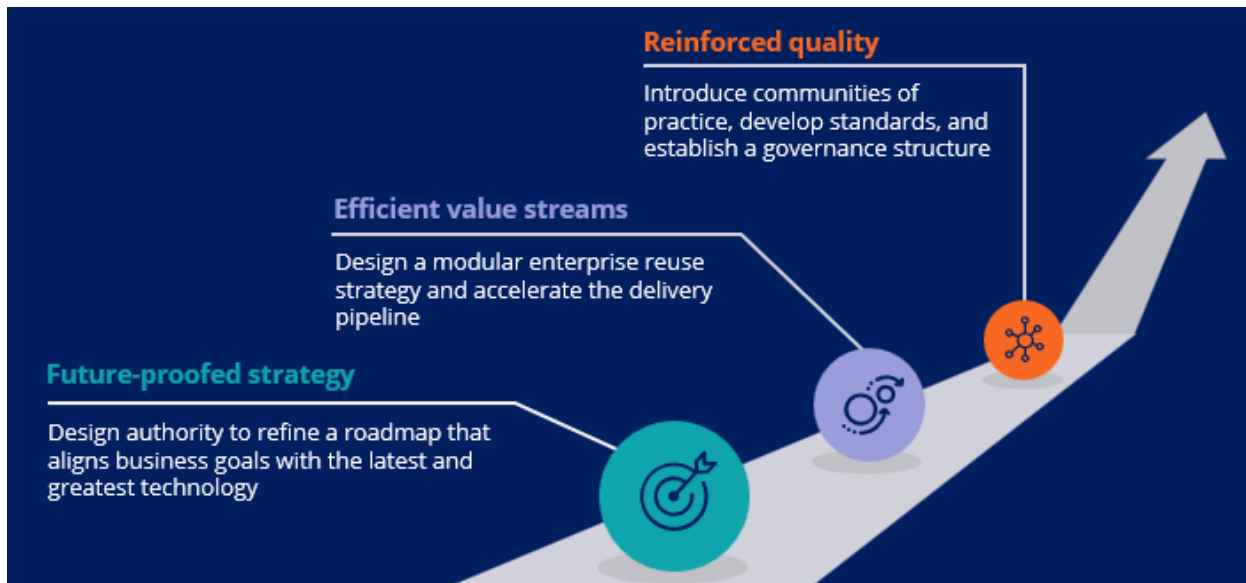
Solution

Pega offers a Program Architecture annual subscription service, to provide guidance and best practices in helping you achieve the optimal outcomes across critical factors, such as architecture, quality, and delivery velocity.

The service is led by a Program Architect ("PGA"), a senior strategic resource with a strong Pega foundation, who will be dedicated to your program to contribute to your business and IT goals, by working closely with your teams to help optimize the overall enterprise architecture of your Pega applications.

Service Summary

Program Architecture Service is led by Pega's most experienced resources on an annual subscription basis, giving you dedicated access to deep business and technical architecture knowledge and insight to our product roadmap to ensure you can optimize the structures you need to utilize Pega to your ultimate advantage. Each engagement is matched with the resource(s) that can best guide you to optimal outcomes.

With this subscription service, the Pega Program Architect ("PGA") will be your Pega point of contact, responsible for bringing the full power of the Pega ecosystem to maximize these areas of opportunity:

- business and technical governance
- functional and technical design
- data integration and data quality
- DevOps and release management
- Pega Express delivery approaches, and
- proof of concepts to demonstrate the functionality of the Pega Platform