![PEGA logo]

It's time to modernise the grants management landscape.

Keep up with programme demands and deliver outcomes with low code for scale and speed.

Grants-giving organisations often face challenges balancing compliance requirements with meeting their outcome objectives.

Grants providers need to modernise and embrace unified grants management solutions that improve efficiency, visibility, and compliance to enhance the success of grant programmes.

The current state of grants management

The introduction of Post-Brexit changes to agricultural and countryside stewardship schemes along with increasing numbers of Net-Zero related programmes means that a number of government departments are in the midst of managing significant changes to multiple grants programmes all at the same time.

The struggle is real:

- Legacy IT constraints and disjointed systems and workflows

- Lack of visibility into timelines, requirements definitions, costs, and regulations

- Speed of planning-to-contract cycles

- Inconsistent insight into success metrics

- Timely access to accurate data and information security

An effective grants management solution provides comprehensive life cycle management, with continuity from the initial application through the underwriting phase and into the final decision-making process.

Why low-code development matters

Efforts to accelerate grant outcomes require agile technology that's scalable, powerful, and future-proof. Pega's low-code intelligent automation platform powers a seamless Center-out™ method for connecting operational processes with end-user experiences, and allows agencies to support multiple, complex grants methods. Using case management as the underpinning, intelligent automation interlaces centralized artificial intelligence (AI), robotic process automation (RPA), and low-code software development to bridge the gap between the data you have and the experiences you want your teams to have.

- RPA and industry standard APIs enable easy access to data sources to streamline integration of cost, schedule, and performance data while improving accuracy.

- Intelligent automation in a low-code platform that lets you start fast and scale to focus on improving specific outcomes with an agile, streamlined approach to expand insights.

- A patented layered architecture lets you account for variations and specialisations occurring across functions and domains while assuring adherence to overall governance.

How to make it real (and get real results)

Pega will help drive outcomes by:

Promote modern grant experiences

Wrap and renew legacy applications to extend the life and usability of current systems. With Pega's Live Data virtualization layer, this orchestration won't require costly customisation. Seamless integration eliminates data migration, replication, and loss while providing visibility into operations and decision making. This also means you can subsequently modernise your legacy systems without breaking your processes.

Automate and reduce complexity

With end-to-end automation, you'll gain visibility across the entire grants process, from the application submission to award and grant agreement details. Visibility into critical data allows you to make decisions faster and deliver value at enterprise scale.

Collaborate and Accelerate Innovation

Respond to ever-evolving business needs in real time with an Agile methodology that emphasises short, frequent releases. Eliminate organisational silos by bringing users and IT together in one collaborative environment, empowering you to keep up with rapidly changing policies and build at the speed of change.

Improving transparency and accountability

Operationalise and manage low code from one comprehensive dashboard for visibility into all ongoing development projects. Set proper guardrails to apply best practises and get a complete audit trail of all transactions and changes so you're fully compliant.

Departmental grants management apps can start small but quickly scale

Enterprise experiments with reuse

Schedule and cost tracking app created

New controls added by reusing features

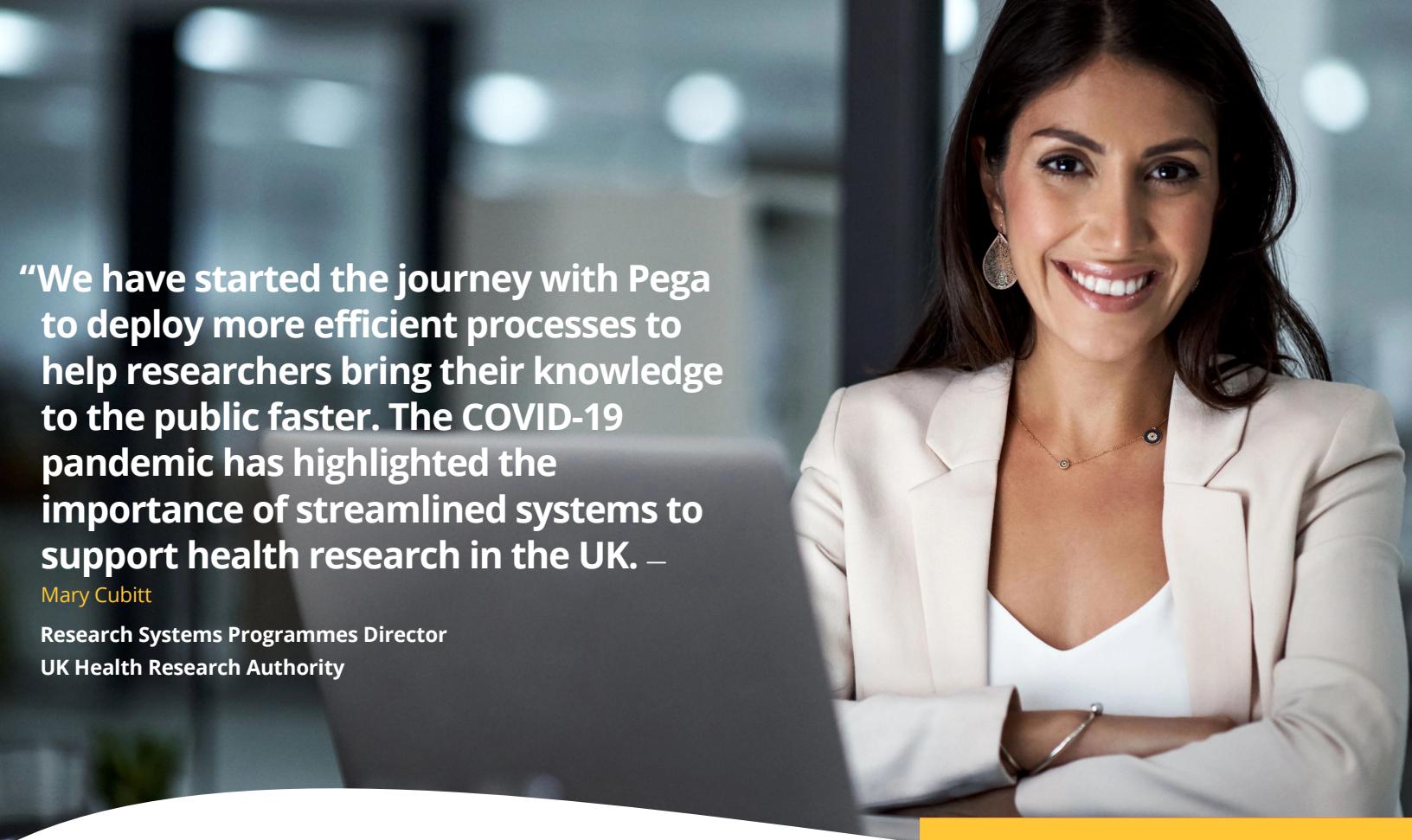### IT helps in governance and security policies as required

Audit log generated

Encryption and access controls

IT helps connect to core systems and across functions

Agency: logged in to verify data inputs

Leadership: real time reporting

Process schedule and cost outliers

Together they drive cross functional objectives & outcomes

Reduce contract close out times

Improve leader visibility

Adapt quickly to rule changes

Increase team satisfaction

"We have started the journey with Pega to deploy more efficient processes to help researchers bring their knowledge to the public faster. The COVID-19 pandemic has highlighted the importance of streamlined systems to support health research in the UK. —

Mary Cubitt

Research Systems Programmes Director
UK Health Research Authority

Who's working with Pega?

The Health Research Authority (HRA) reviews applications for health research, with the goal of protecting and promoting the interests of patients and the public and supporting high quality research that improves health and well-being.

HRA wanted to be able to iterate and add new functionality incrementally while also keeping aspects of its legacy system in place for ongoing management of already-approved research, to avoid the risks of big-bang implementations and large-scale migration of data. Pega was able to meet the complexity of that challenge.

At the same time, HRA needed to be able to deliver quickly and make changes easily to accommodate variations in regulation, government policy, and process. This capability was of particular importance to HRA given the UK's imminent transition from the EU and the various process and regulatory changes that will accompany the transition. The HRA can rapidly adapt and deploy solutions, which not only saves time and money but mitigates risk.

Pega also enables HRA to deploy solutions with managed levels of access for different organizations and participants in the application process. This is critical, as there are a wide range of public and private sector players in the health research application process.

PEGA

The time to act is now.

Modernize your grants systems now. Visit pega.com/grants-management to learn more.