



PegaWorld

JUNE 7-9 | LAS VEGAS

[PEGAWORLD.COM](https://pegaworld.com)



PegaWorld

JUNE 7-9 | LAS VEGAS

From Notes to Blueprint to Infinity

June 8, 2026 · Premier Ballroom 317 · Viktor Jansson & Alex Exum · Pega

Information shared during PegaWorld is not an offer or commitment by Pegasystems and does not create any legal obligation for Pegasystems, including to deliver any material, code, or functionality. The timing of the development and release of any features or functionality described about our products remains at our sole discretion. ©2026 Pegasystems Inc.





Viktor Jansson
Senior Director, Notes to
Blueprint Strategy

Pega



Alex Exum
Senior Principal Product
Marketing Specialist

Pega

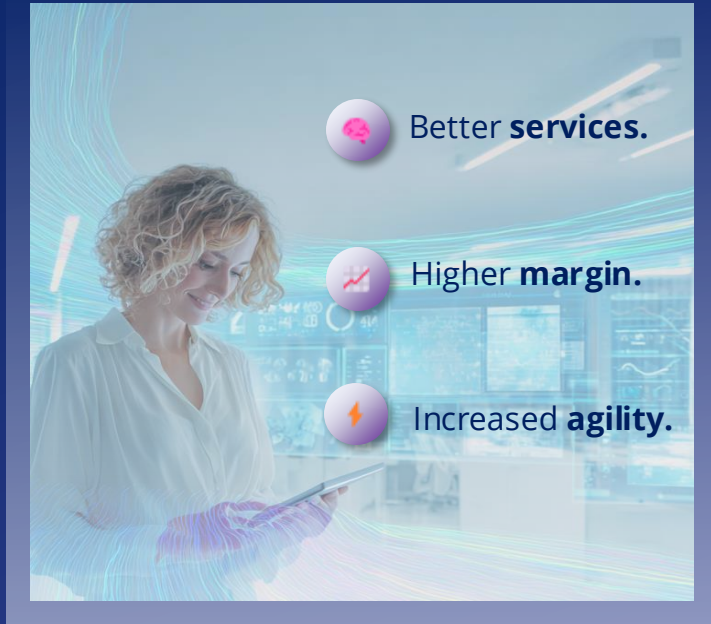
Agenda

Notes to Blueprint to Infinity

- What's at stake?
- Current state of legacy
- Notes transformation reimagined
- **Demo:** Gain clarity with Notes to Blueprint
- **Demo:** Reimagine in Blueprint
- Destination Infinity: scalable, future-proof, agentic

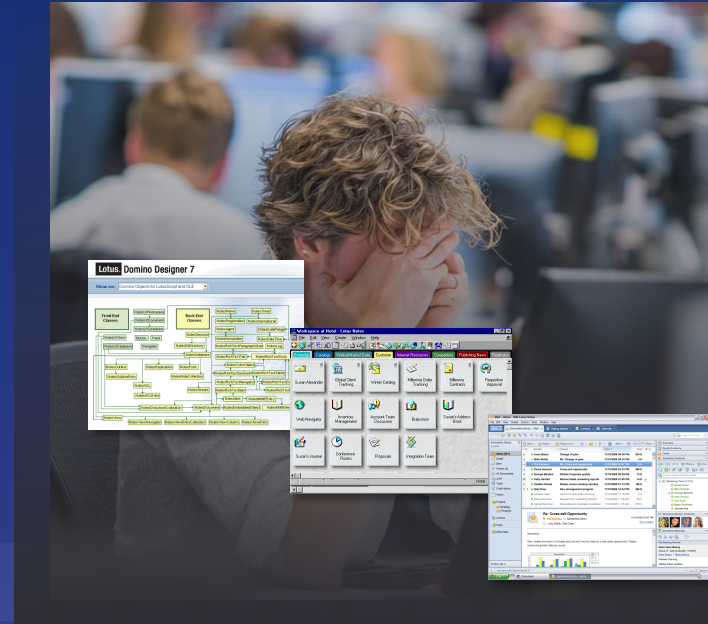
AI & DIGITAL LEADERS ARE GROWING 2-6X FASTER THAN LAGGARDS.¹

The next decade will be defined by the *AI leaders*.



IF YOU DON'T UNDERSTAND LEGACY PROCESS, YOU CAN'T MODERNIZE WITHOUT RISK

When core processes run on Notes? You're *held back*.



40% of IT
Spend? Wasted
on *tech debt*.¹

McKinsey

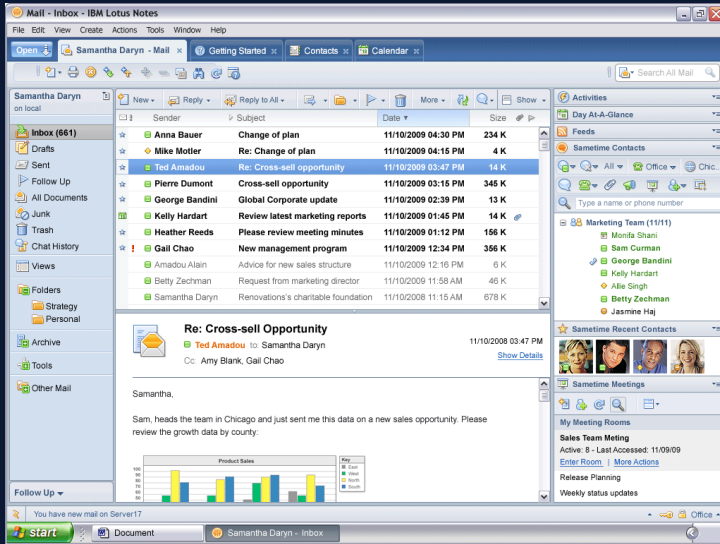
“We’ve tried in the past to migrate but haven’t found a tool that doesn’t just shift our tech debt to the cloud”

“We migrated email and our easy apps years ago but our most complex use cases are still on life support”

“1K-2K cases a day coming into notes and being reviewed manually.”

“The people who built these apps are retiring. We’re trying to modernize logic that nobody fully understands anymore.”

75%+ of legacy modernizations *fail*.¹

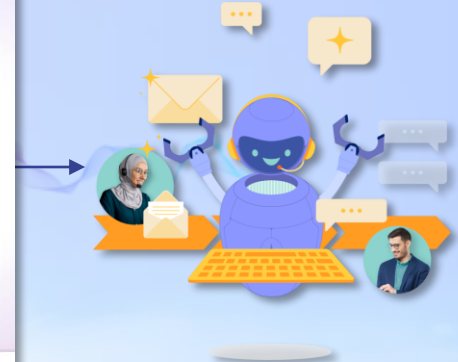
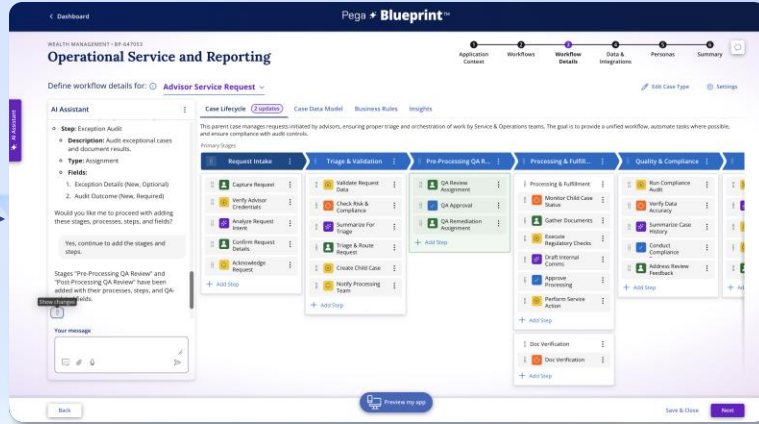
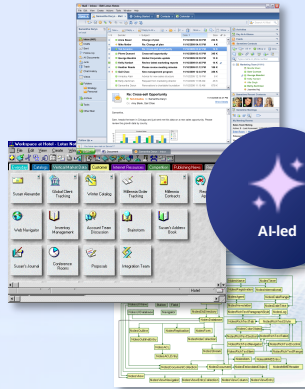


They don't know the scope.
Zero documentation

They can't fully understand the app.
Proprietary, entangled structure.

They don't reimagine their processes.
Rebuild what you have 1-1.

Transformation *reimagined.*



Understand,

your Notes portfolio
& applications, instantly.

Notes to **Blueprint™**

Reimagine,

with AI synthesized
best practices.

Pega **Blueprint™**

Automate,

with future-proof
agentic workflows.

PEGA **Infinity™**

Meet the Culprit: The Travel Approval App

THE USE CASE

- **Opaque routing** — Nobody fully understands the approval logic anymore
- **Manual follow-up** — Status requires sending an email and waiting
- **Isolated data** — No connection to expense systems, HR, or finance
- **No enforcement** — Expense limits checked manually, inconsistently
- **Fragmented estate** — One workflow scattered across multiple Notes databases



Built 15 years ago. Still running today.

Ask anyone how the travel approval works — you'll get a different answer every time. The person who built it? Probably retired.

This is the app we're going to fix today.

Notes to Blueprint



Two Steps from Chaos to Modern Design

STEP 1

Notes to ✨ **Blueprint**™

Analyze your entire Lotus Notes estate.

Archive what's irrelevant.

Surface the workflows that matter.

Map fragmented databases to unified business processes.

- **Estate discovery** — see everything
- **Archive noise reduction** — focus on what matters
- **Workflow mapping** — reveal hidden process structure



STEP 2

Pega ✨ **Blueprint**™

Import the analysis.

Keep what worked.

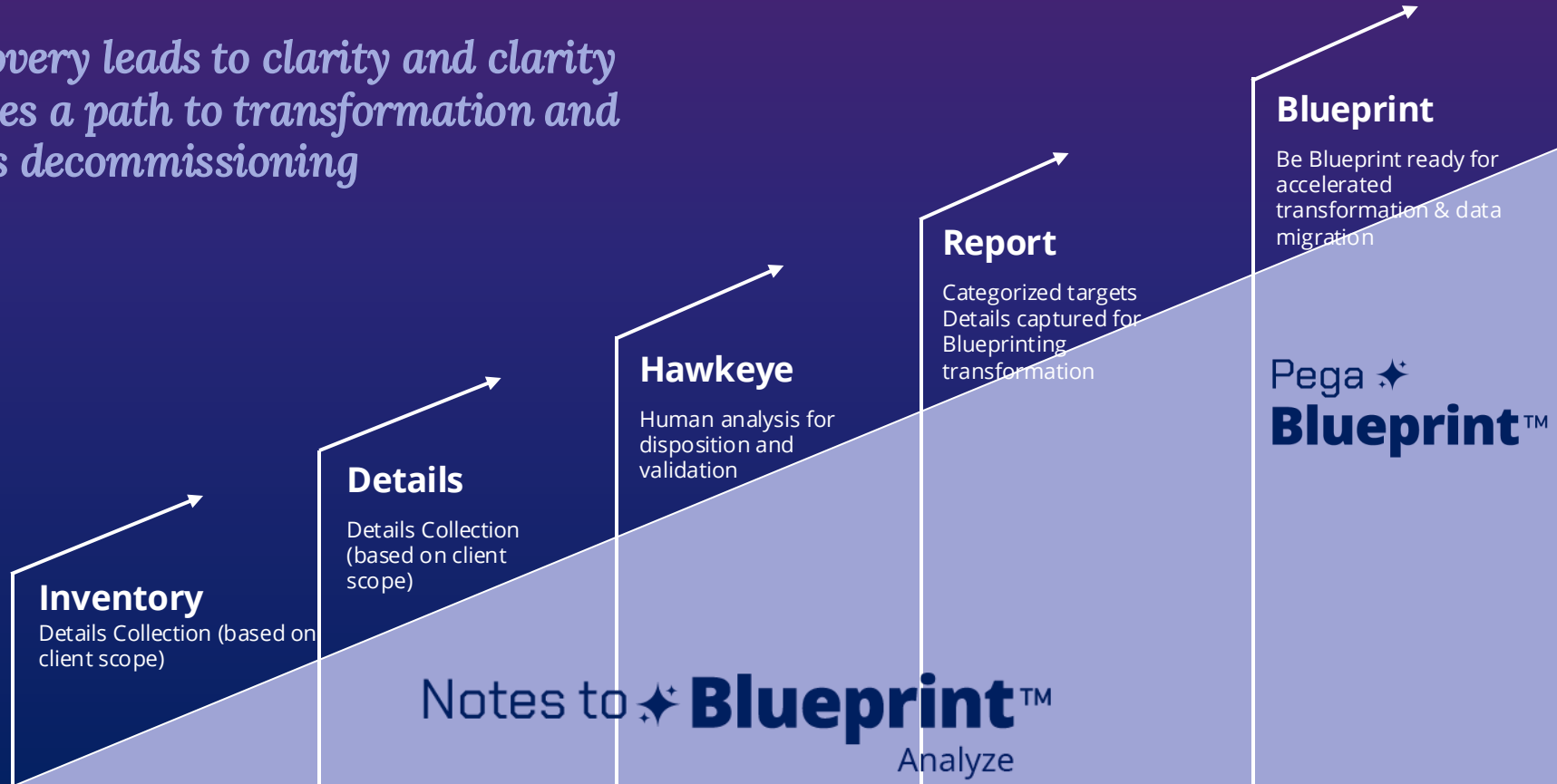
Build what was missing.

Design modern, agentic workflows collaboratively, without starting from scratch.

- **Import analysis directly** — nothing is lost
- **Preserve core logic** — data model & routing intact
- **Add modern capabilities** — AI, automation, insights

We know the way

Discovery leads to clarity and clarity creates a path to transformation and Notes decommissioning



*Blueprint can be created post Discovery scan

Future

Pega Blueprint | Pega

pega.com/blueprint/create

Pega Sites Hello Alex

Dashboard Pega **Blueprint**™

Let's Blueprint! Which industry is your application for? ⓘ

- Banking
- Consumer Services
- Energy & Utilities
- Healthcare
- Manufacturing
- Communications
- Cross Industry (e.g. HR, IT, Finance, etc.)**
- Government
- Insurance
- Transportation & Logistics

View supporting assets ⓘ

Back Cancel Next





GENESYS



MCP

Web & mobile

Contact Center

Chat

Voice

Back-office

Collaboration

Predictable agent orchestration

Deliver outcomes seamlessly across AI, People, Systems

Intake

Review

Process

Resolve

Structured flow

- Collect details
- Analyze documents
- Pull customer history
- Notify internal team

Dynamic, AI-guided flow

- Investigate
- Research policies

Structured flow

- Review research findings
- Decide next steps

Structured flow

- Generate document
- Review & approve
- Notify stakeholders

Structured flow

- Notify customer
- Document wrap-up notes

Dynamic, AI-guided flow

- Update policy?
- Update documentation?

Intelligent case management

Agent harness

26



Status



Customer details



History



Documents



Data

Blueprint import module
0.2.14



What type of Application do you want to build?

Build from a Blueprint

Build your application's foundations from a GenAI-powered Application Definition

[Build from a Blueprint](#) [Create a Blueprint](#)

Build manually

Create a Pega intelligent automation app from scratch, or start with existing assets.

[Build from scratch](#) [Build from an existing Application](#)





Engage

New offer just for you...



Service

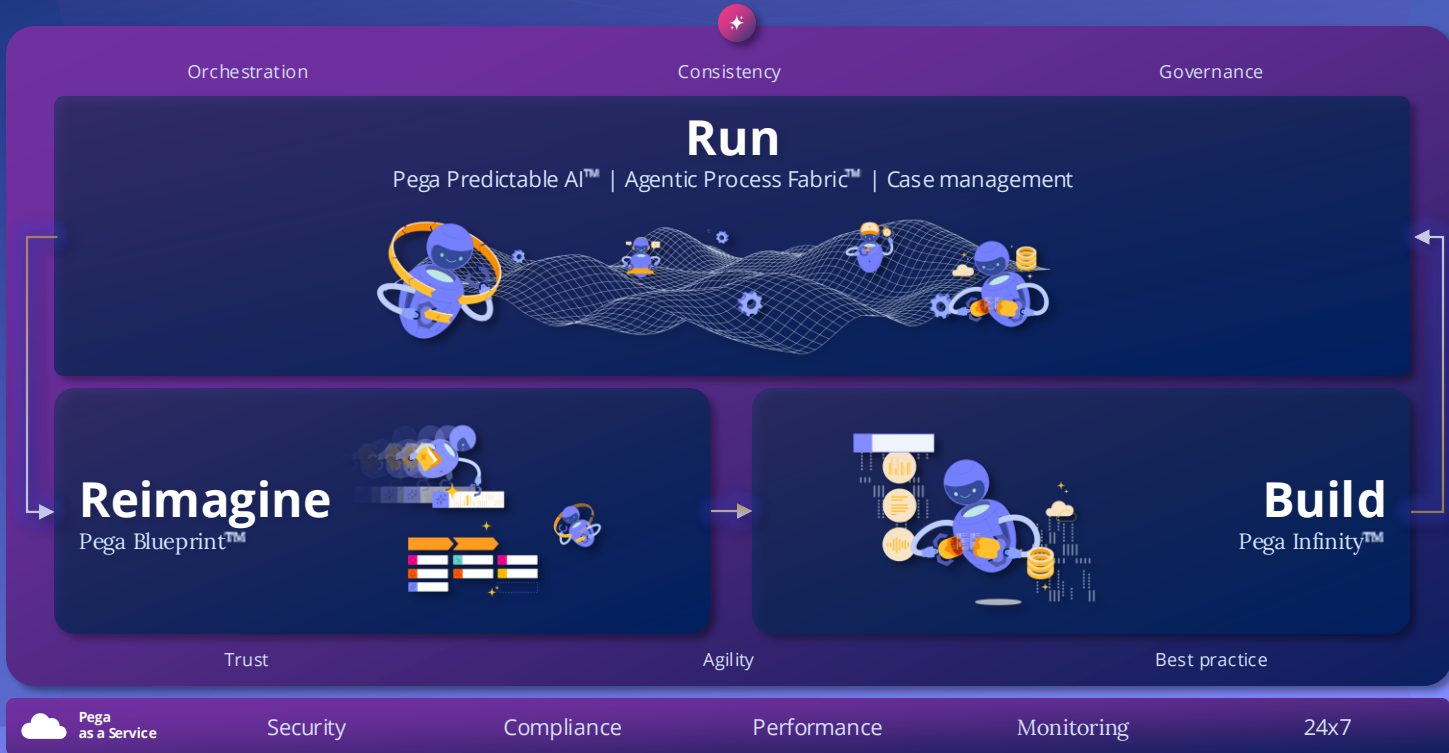
Your replacement phone is on it's way.
Track order

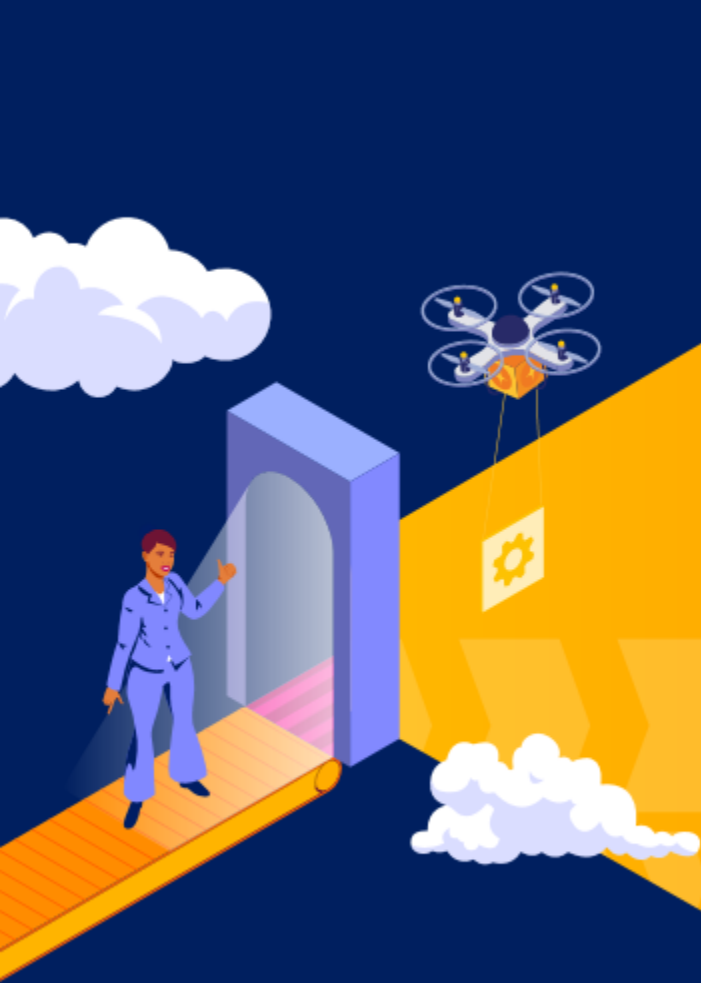


Automate

Pega Platform™ Autonomous Enterprise Architecture

Move fast,
Break Nothing.





Ready to make the impossible possible?

Visit us in the Innovation Hub!
Notes Transformation Booth #

Hear how NFCU replaced Notes and modernized legal operations.

June 9, 2026, 2:15PM - 3:00PM PDT
Premier Ballroom 316



PegaWorld

JUNE 7-9 | LAS VEGAS

[PEGAWORLD.COM](https://pegaworld.com)