Pega Process Mining

Easily identify opportunities for process optimization – and put them into action

Pega Process Mining works with the Pega Platform™ to empower both business and IT Pega application owners to truly understand where their key process optimization and automation opportunities lie. With Process Mining and the Pega Platform, you get an easy-to-use solution for rooting out process inefficiencies and implementing optimization initiatives, all within a single, seamless solution.

Understand your processes: Get clarity into how your Pega processes really work

View powerful, AI-driven process maps and visualizations that model the lifecycle of your Pega processes.

- Fully embedded into the Pega Platform for total transparency into your workflows
- Combined process and task mining for full visibility into all your processes at both the system and desktop level
- Access built-in process maps, KPIs, and traces to easily identify and rank your best opportunities for improvement

Evolve your automation: Take a data-driven approach to process improvement

Identify the most critical areas for improvement and easily realize the value of those optimization opportunities.

- Easy-to-use, off-the-shelf analyses of process inefficiencies, such as reworks, bottlenecks, and slow transitions, all prioritized according to their impact on your Pega workflows
- Take the guesswork out of process improvements by creating what-if analyses
- Use built-in AI for deep process analysis to determine where changes need to be put into action

Monitor to optimize: Easily build process monitoring into your Pega continuous optimization strategy

Monitor your processes continuously to get the most out of your Pega workflows as they change.

- Compare processes against one another to benchmark and identify best practices across your organization
- Validate the business value of your process improvement initiatives
- Easily audit your processes for violations so your team can focus on mitigating real risks to your organization

Challenge

Your business runs on processes. From complex, mission-critical processes to simple, everyday workflows, processes are the building blocks of your success. Yet, it's challenging to get clarity into how your processes are working on the ground. Without visibility into how your processes are really running, how can you get a clear understanding of where opportunities for optimization lie?
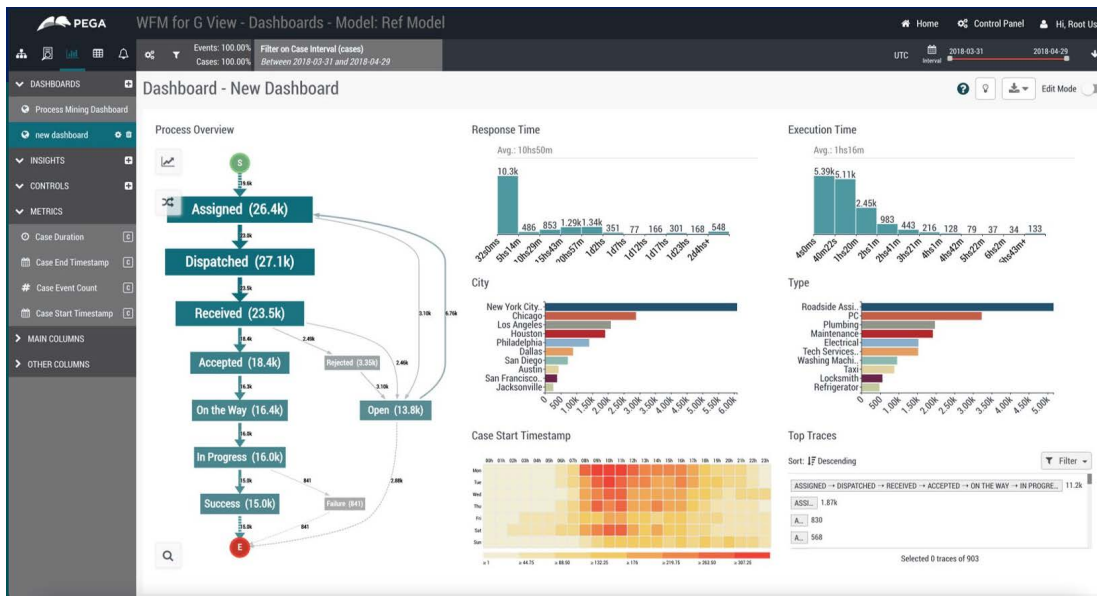
Solution

Built into the Pega Platform, Pega Process Mining allows you to identify sub-optimal processes as well as areas with the most potential for improvement. Then, you can use those insights to optimize your Pega applications to realize maximum value.

Pega Process Mining is an easy-to-use, low time-to-value solution that's proven for enterprise scale and architected for big data, making it possible to rapidly identify opportunities to transform your workflows and drive continuous optimization.

A built-in part of Pega's low-code platform for AI-powered decisioning and workflow automation, Pega Process Mining empowers users of all skill levels to understand, analyze, and apply process insights to optimize the full lifecycles of workflows, making the power of Process Mining accessible and actionable – and helping you bring valuable insights to life.

Pega Process Mining is the only solution that is:

- **Easy to use:** Pega Process Mining's easy-to-use interface makes it simple for business users and developers to root out inefficiencies and optimize processes with embedded AI to support in-depth process analysis.

- **Your key to full process visibility:** Get a holistic view of your business processes with Process Mining's ability to deliver a big-picture view and task mining's ability to delve into how things operate at the individual task level.

- **Powerful and scalable:** Pega Process Mining's big data architecture scales confidently and efficiently to give you a robust solution that helps you optimize and transform today – and into the future

Understand, evolve, and monitor your processes for continuous optimization.

About Pegasystems

Pega provides a powerful low-code platform that builds agility into the world's leading organizations so they can adapt to change. Clients use our AI-powered decisioning and workflow automation to solve their most pressing business challenges – from personalizing engagement to automating service to streamlining operations. Since 1983, we've built our scalable and flexible architecture to help to help enterprises meet today's customer demands while continuously transforming for tomorrow.

For more information, please visit us at **pega.com**

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