



# PEGA Cloud – powered by AWS

## Navigating the terrain of a VUCA world

Everyone has experienced an unprecedented amount of change over the past 2 years. We now find ourselves in a volatile, uncertain, complex, and ambiguous (or VUCA) world. It is the duty of organizations everywhere, in the face of so much instability, to minimize further disruption to people from all walks of life.

Governments and public sector bodies like yours have not been immune to this torrent of transformation. As your citizens struggle to adapt to the new normal, you have, no doubt, become passionate about providing as much value and stability for the people you serve as possible, as well as future-proofing all that you offer.

Transforming any organization is never easy, especially when dependent on legacy IT. Your primary challenge will be shoring up your infrastructure so that your enterprise is scalable and steadfast in the event of unforeseen change and developing demand. A sure way to achieve this is to modernize, digitize, and bolster your business for the 21st century.

## The challenges facing the public sector

For many, stability equals security. For example, one major concern for people is knowing their information is secure when they submit their details to you. Data is at the beating heart of civilization in the digital age. The world has changed, and we must change with it – not just to survive, but so that everyone can thrive.

World events have caused the cost of living to rise significantly. This not only impacts the individuals and families that you serve, but your organization as well. You recognize the need to acclimatize; but would prefer to utilize your legacy IT systems rather than spend large amounts of budget on new equipment.

How can you safeguard sensitive information from security breaches in the most cost-efficient and effective way possible, while making it accessible to essential personnel and minimizing disruption to business as usual? What can you do to make your organization scalable for whatever future changes may arise?

## Pega Systems and AWS: assisting your evolution – together

**Pega is a powerful, low-code platform that builds agility into the world's leading organizations so they can adapt to change. Our AI-powered decisioning and workflow automation is designed to solve your most pressing challenges – from automating service to streamlining operations.**

Since 1983, Pega has built scalable and flexible architecture that enables you to focus on what matters most, so you can meet and exceed the ever-evolving expectations of the people you serve, while continuously transforming for tomorrow.

Pega is known and trusted by enterprises of all kinds and sizes worldwide. We are renowned for our ability to manage and streamline complexity of any scale. Our solutions are specifically designed to integrate effortlessly with existing infrastructures, which means that you won't need to start from scratch, replace, or rebuild anything to fortify your IT. Our solutions enhance and compliment legacy technology, while assisting in simplifying even the most complex of undertakings.

**Pega is proud to be partnered with cloud services giant, AWS.** Together, we have designed a robust, customisable, plug-and-play solution designed with governments and public-serving bodies in mind – empowering you to transition smoothly from the way things have always been, to the leading edge of where things are headed. In partnership, Pega and AWS can leverage their relationships and know-how to solve your problems faster, and ultimately, enable you to provide maximum value.

**Pega Cloud – powered by AWS**, uniquely combines our ability to manage complexity at scale with AWS's cloud security expertise, helping public sector organizations like yours to completely modernize your applications no matter how intricate the task, and without having to replace legacy systems.

Whether you have people to take care of certain aspects of your cloud solution, or you'd prefer everything taken care of for you, Pega Cloud is fully customizable to suit your specific requirements, delivering the following with excellence in mind:



**Swift implementation** – migration is fast. Pega Cloud environments are available within days, as opposed to weeks or months.



**Cost efficiency** – your predictable, monthly fee is all-inclusive of equipment, software and 24/7 support, allowing for ease of budget management.



**Concrete compliance** – Pega provides FedRAMP-compliant, enterprise-grade security, performance, and reliability as standard.



**Your continual innovation** – this solution is fluid, meaning you can scale your operations any way you wish, and your systems will not restrict you.

All these elements ensure a seamless experience for the citizens you serve. What this also means is that no matter what challenges await you on the horizon, **Pega Cloud – powered by AWS** allows your organization to scale effortlessly according to your needs, and the needs of the public – reducing the impact of change in the future.

## Explore the possible

If your government or public sector organization is looking to implement secure modernization without the hassle, take meaningful steps towards digitization without it being over-complicated for your staff, and protect your operations and data against further disruptors as cost effectively as possible, **Pega Cloud – powered by AWS** is exactly what you need – and more.

**Contact Doug Averill, Vice President  
Global Industry Market Leader –  
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Email [Doug.Averill@pega.com](mailto:Doug.Averill@pega.com) today.