Pega Cloud for Government

Address regulatory and compliance requirements of US government agencies and their customers

Modern. Secure. Scalable.

Pega is changing the way government agencies work and how they engage with citizens and stakeholders. By bringing together customer engagement and digital process automation in the cloud, Pega delivers AI AI-powered decisioning and workflow automation on a highly secure cloud architecture to drive enterprise-wide modernization and seamless end-to-end experiences.

Pega Infinity, on Pega Cloud® for Government, empowers agencies to develop applications on cloud infrastructure optimized for government workloads. The platform scales for growth and adheres to FedRAMP standards, ensuring confidence.

Pega Cloud for Government is a fully managed platform, available solely in the United States, and supports the following Pega applications, including:

*   Pega Government Platform™
*   Pega Customer Service™
*   Pega Sales Automation™
*   Pega Knowledge™
*   Business intelligence Exchange (Bix)
*   Pega Agile Studio™
*   Pega Predictive Diagnostic Center™
*   Pega Deployment Manager™
*   Pega Robot Manager™
*   Pega Mobile™
*   Pega Care Management™
*   Pega Customer Service for Healthcare™
*   Pega Product Composer for Healthcare™

With Pega Cloud for Government, you get the power of Pega on a platform that is:

*   The fastest path to delivering value with Pega
*   Scalability to meet modernization requirements while maintaining security compliance
*   FedRAMP High Authorized Status
*   DoD IL4 Authorization

THE CHALLENGE

The way we interact with our government is changing. Whether it's for transforming how we work or providing citizen services for the digital world. As more services migrate online, governments need a platform that combines the flexibility to innovate and transform with the security necessary to protect both citizens and their data.

THE SOLUTION

Pega Cloud for Government delivers Pega Infinity in a cloud service that enables government agencies to transform processes and manage citizen services. Online. In an app. On the phone. On live chat. On new channels that don't even exist yet. All in a FedRAMP High / Dod IL4 Platform-as-a-Service environment that lets you focus on your business outcomes.

Simplify delivery. Accelerate modernization. Meet Standards.

Enable agency users to simplify service delivery

With Pega Cloud for Government, agencies are released from the burden of platform implementation and ongoing operations. Pega Cloud for Government is provisioned in days. Agency users can begin building key applications, delivering marked modernization improvements within weeks of getting started. Agencies can be confident that Pega Cloud for Government meets the highest federal requirements for cloud services.

Accelerate process modernization requirements

Government agencies have aggressive modernization goals. Migrating to Pega Cloud for Government helps drive these efforts, giving governments access to a platform that is built to drive change, in a service model that provides continuous upgrades.

Meet federal security, regulatory, and compliance standards

Security must be top of mind for any government agency exploring cloud technology to speed and improve modernization initiatives. Pega's commitment to security includes our FedRAMP High authorization and our DoD IL4 authorization. This enables agencies to rapidly adopt more cost-effective, cloud based IT to accelerate digital transformation efforts. Furthermore, we offer ITAR Compliant single-tenant instances with FIPS 140-2 validated connectivity.

Access a powerful platform to speed agile delivery

The low-code Pega Government Platform (PGP) allows business and IT users to collaboratively build applications together with model-based design, ensuring the final solution meets end-user needs. The agile, secure, unified solution gives agencies a tool for transformation without having to "rip and replace" existing systems.

Don't just monitor, act with Pega Predictive Diagnostic Cloud

Pega Predictive Diagnostic Center™ (PDC) is a Software as a Service (SaaS) tool that runs on Pega Cloud for Government® in a FedRAMPed environment and actively gathers, monitors, and analyzes real-time performance and health indicators from all active Pega Platform™ applications inside Pega Cloud for Government. PDC gathers, aggregates, and analyzes alerts, system health pulses, and guardrail violations generated from Pega applications to produce trending dashboards and empowers business stakeholders and IT administrators to take preventative action by predicting potential system performance and business logic issues and providing remediation suggestions.