

Pega client modernization

Get the most out of Pega

Pega client modernization allows you to maximize your return on your Pega investment by eliminating technical debt and unlocking the value of all the latest advancements to the leading low-code platform for AI-powered decisioning and workflow automation.

It all begins with Pega's modernization strategy team working with you to define a plan to update and modernize applications that have the largest untapped potential. From your assessment, a plan is developed, then Pega's Modernization Center of Excellence works with you and your partner to execute your modernization plan, putting you on a path to continuous innovation.

With modernized Pega applications, you will:

- Deliver frictionless customer outcomes that drive your business using **case lifecycle management**.
- Deliver the right data at the right time without slowing down your applications with **Pega Live Data**.
- Deliver real scale across your business by eliminating redundant processes through shared reuse layers and a **Low-code App Factory** approach.
- Work smarter with Pega's always-on brain delivering AI across intelligent applications, customer services, and marketing.

Challenge

Technical debt sneaks up on you. It drives real challenges in application security, performance, and integrating the latest technologies. Modernization can appear to be an overwhelming task when you don't know where to begin. To successfully modernize your enterprise, you need the tools and expertise to help you chart a path that allows you to consistently adopt the latest technology advancements.

Solution

Modernizing Pega begins with the application. Pega helps to identify areas that may be holding you back, create a plan to help you remediate technical debt, and reinvigorate your applications by applying best practices to maximize application value – all while delivering an architecture ready for the next innovation.

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Business agility

- Unpredictability and an accelerating rate of change in technology means your business needs to be agile and ready to adapt quickly to change. It is the difference between companies that thrive and those who struggle to survive.
- A modern, low-code platform for AI-powered decisioning and workflow automation enables the agility your business needs to adapt. Pega App Factory allows teams to quickly and easily bridge the gap between business need and IT capacity – delivering quick wins, eliminating duplicate efforts, and breaking down communication silos.
- Provide elegant and powerful experiences on any web or mobile channel while directly connecting them to the end-to-end processes that drive work across the enterprise with DX API. Create connected customer experiences by using the flexibility of Pega Constellation UI, or popular UI frameworks, such as React and Angular.

Operational excellence

- A modern, low-code platform for AI-powered decisioning and workflow automation helps you maximize the value you deliver to customers and employees, simplify service, and drive operational excellence across the board.
- An enterprise digital transformation platform requires operational excellence. And Pega Infinity is no exception. IT leaders drive innovation with integrated DevOps tools, enabling faster, more frequent, and higher quality releases. Patches and updates are no longer time-consuming investments, but a seamless part of everyday operations.

Future-proof architecture

- Technology platforms need to be poised to quickly adapt to evolving or new technologies that drive value to your customers and your business. Setting a foundation that makes updating your technology seamless and drives value from advanced features is key to success in a world where digital transformation is unending.
- Operating on a future-proof platform means never being late to innovate, always keeping your data secure, and scaling to meet the volume of digital interactions. A future-proof platform delivers technology in ways that provide immediate benefit, not just experiments. It allows you to anticipate your customers' needs and eliminate back-office tasks so you can focus on the value you deliver to customers. Most importantly a future-proof platform helps manage technical debt, allowing you to invest resources where they provide the most value, without falling behind.

About Pegasystems

Pega provides a powerful low-code platform that empowers the world's leading enterprises to Build for Change®. Clients use our AI-powered decisioning and workflow automation to solve their most pressing business challenges – from personalizing engagement to automating service to streamlining operations. Since 1983, we've built our scalable and flexible architecture to help enterprises meet today's customer demands while continuously transforming for tomorrow.

For more information, please visit us at pega.com

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