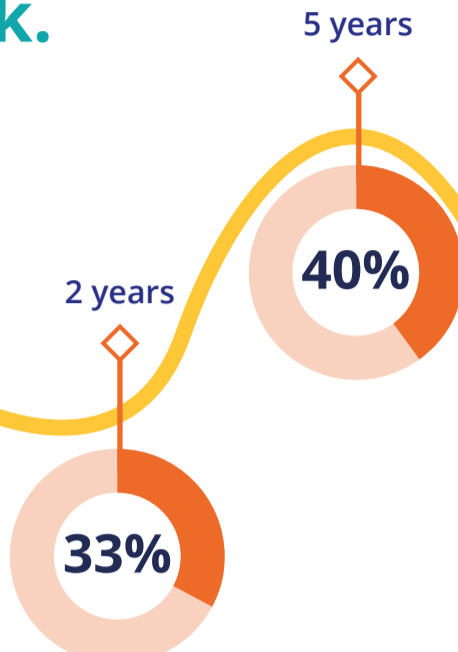


The future of work

New perspectives in a time of disruption

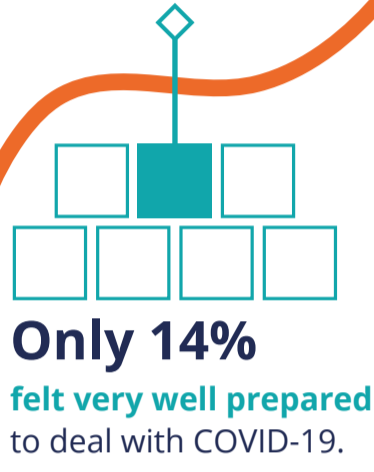
Economic, societal, and technological disruption are changing the way we live and work.

40% of respondents expect **big changes** in the way we work over the next five years.



58% say employees are demanding better technology.

COVID-19 is super charging digital transformation agendas.



Top three technologies businesses in France will **invest in**:

- AI
- Video conferencing
- Cloud



It's time to refocus and harness the power of intelligent automation.

72% agree that intelligent automation **increases customer satisfaction**.

73% agree that intelligent automation **reduces stress in the workplace**.

57% agree that intelligent automation will **save 10+ hours per employee, per week** over the next two years.

What will employees do with the extra time?

- 1 Learn to work alongside intelligent machines
- 2 Do more creative activities
- 3 Do more analysis and critical thinking

IT will empower – **not constrain** employees.

60% agree **IT is the driving force** behind using technology to change the way we work.

79% think IT should provide platforms and systems that **allow employees to build and implement their own technology solutions**.

This is the future of work.

Data taken from a survey of 295 French businesses as part of a global study of 3,158 businesses conducted for Pegasystems by Savanta in April 2020.

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