What is Pega?

Pega is a low-code platform for AI-powered decisioning and workflow automation.
From personalizing engagement to automating customer service to streamlining operations, we help the world's leading organizations solve problems fast and transform for tomorrow.

Pega clients use real-time AI and intelligent automation to work smarter, unify experiences, and adapt instantly. Since our founding, we've brought business and IT together with low-code technology, while our scalable architecture helps enterprises stay ahead of change.

Our solutions save people time, so our clients' employees and customers can get back to what matters most.

QUICK FACTS

Launched in 1983 by Founder and CEO Alan Trefler

Headquarters in Cambridge, Massachusetts, USA

Offices across North America, Europe, Latin America, and Asia Pacific

6,000 employees worldwide

Dozens of patents and awards for software innovation

Publicly held (NASDAQ: PEGA)

Robust partner and alliance network

Why leading organizations choose Pega

Instant intelligence

Pega's AI-powered decision engine works in real time to drive empathetic, customer-centric decisions and optimize processes.

Workflow at the center

Our center-out business architecture automates workflows across teams and systems – all to deliver consistent, streamlined experiences.

Layers of adaptability

Manage variations and eliminate repetition throughout your organization with Pega's patented Situational Layer Cake architecture.

Limitless scale. Massive value.

Across industries, Pega's scalable, low-code platform supports everything from citizen development to your most time-sensitive processes.

A partnership with proven ROI

Tools to tackle challenges. Support to accelerate progress.

Our uniquely powerful software earns high marks from industry analysts. See why we're a leader at **pega.com/analyst-reports**.

AI-POWERED DECISIONING
489% ROI
< 6 months payback

LOW-CODE PLATFORM AND WORKFLOW AUTOMATION
186-598% ROI
< 3-12 months payback

CUSTOMER SERVICE
298% ROI
< 6 months payback

Key three-year benefits. Forrester Total Economic Impact™ studies 2020. **pega.com/forrester-tei**

CORPORATE FACTSHEET

PEGA

Trusted by the world's leading brands

Many of the biggest names in business and government rely on Pega software, including:

10 of the top **10** healthcare payers	**7** of the top **10** insurance companies	**18** of the top **25** global banks	**9** of the top **10** telecommunications companies

Supporting our people

To us **#LifeAtPega** means a safe, respectful work environment that supports our employees and their families. To help everyone be their best at work and at home, we offer robust programs focused on:

Employee wellness | Professional growth & education | Inclusion & diversity

Giving back to our communities

Our social impact program, **PegaCares**, supports nonprofit organizations focused on women and girls in technology, education and youth development, and environmental sustainability.

150 global charities supported in 2021

80 volunteer projects completed

6,100+ trees planted in 2021, one for each Pega employee and new hire

2 days of volunteer time off given to each Pega employee annually

AWARDS

TOP PLACE TO WORK 2021
Boston Globe

BEST COMPANY FOR DIVERSITY IN 2021
Comparably.com

BEST COMPANY FOR WOMEN TO ADVANCE 2021
Parity.org

See more of Pega's awards and recognition at **pega.com/awards**.

Pega employees are based all over the world, but we share the same commitment to our clients and communities.

EUROPEAN HEADQUARTERS
Reading

GLOBAL HEADQUARTERS
Cambridge

ASIA PACIFIC HEADQUARTERS
Sydney

CORPORATE FACTSHEET

For more information, please contact your Pega representative, visit us on the web at **pega.com**, or email us at **info@pega.com**. © 2022 Pegasystems Inc.