

About Pega

Pega builds for change you can trust, so you can build what's next.

As change accelerates, leading enterprises don't just move fast – they move with certainty. Pega helps organizations reimagine and run their business with predictable outcomes.

With decades of best-practice expertise built in, Pega makes AI reliable through governed decisions and processes at scale – delivering visible progress and outcomes that hold up without breaking what already works.

QUICK FACTS

- Launched in 1983 by Founder & CEO Alan Trefler
- Started in AI, applying “expert systems” to automate mission-critical banking processes
- Headquartered in Waltham, Massachusetts, USA
- Offices across North America, Europe, Latin America, Asia Pacific & Japan
- 5,000+ employees worldwide
- Patented and award-winning software innovation
- Publicly held (NASDAQ: PEGA)
- An S&P MidCap 400 Index company
- Robust partner & alliance network

Why leading organizations choose Pega

Structure turns AI potential into performance. Pega brings order to complexity so change scales with certainty.



REIMAGINE WITH CONFIDENCE

Pega Blueprint™ uses AI to turn complexity into cloud-ready designs in weeks, bringing clarity before you build.



GOVERNED BY DESIGN

Agents operate inside controlled workflows. Every decision is visible, explainable, and accountable.



OUTCOMES YOU CAN TRUST

Predictable execution replaces risk and rework, so progress holds when it matters.



VALUE THAT COMPOUNDS

Build once. Reuse everywhere. Every change strengthens the next.

A partnership with proven value

Pega works with your existing systems to strengthen how your business runs today and evolves tomorrow. When change is built on the right foundation, results compound:

- **Faster paths to value**
- **Stronger customer outcomes**
- **Greater efficiency at enterprise scale**
- **Proven, durable revenue impact**

See how leading enterprises are building for change they can trust at pega.com/customers.

Change you can trust, validated by evidence.

Pega is consistently recognized by leading industry analysts for delivering enterprise outcomes that hold up at scale. See why Pega is trusted by experts at pega.com/analyst-reports.

Trusted by the world's leading brands

Many of the biggest names in business and government rely on Pega's enterprise platform, including:



10/10
of the top
healthcare payers



11/20
of the top
insurance companies



10/10
of the top
global **banks**



9/10
of the top
telecom companies



11/12
of the top
U.S. **federal agencies**

Empowering our people

#LifeAtPega is about empowering our people to thrive. We're building a culture where everyone can bring their ideas, their genuine selves, and their passion for change – while we support them and their families every step of the way. To help everyone be their best at work and at home, we offer robust programs focused on:



Supporting our communities

Our social impact program, **PegaCares**, partners with non-profit organizations around the world focused on women and girls in technology, education and youth development, and environmental sustainability. Our impact in 2024 includes:

2,500+

volunteer hours
committed by employees

100+

volunteer events
completed

2 days

of volunteer time-off
given per year

36,000+

trees planted globally
since 2021, one for each
employee and new hire

\$500

donation matched
annually per employee
for eligible charities

Learn more about Pega's initiatives at pega.com/impact.

AWARDS

USA Today Top Workplace 2025

Top Workplaces

Culture Excellence 2025

Awards in: Compensation
& Benefits, Innovation,
Leadership, Work-Life
Flexibility, Purpose & Values
Top Workplaces

Cigna Healthy Workforce

Designation 2024

Cigna Healthcare

Top Charitable Contributor in Massachusetts 2025

Boston Business Journal

See more of Pega's awards
and recognition at

pega.com/awards.

Pega employees are based all over the world, but we share the same commitment to our clients and communities.



GLOBAL
HEADQUARTERS

Waltham,
MA USA

EUROPEAN
HEADQUARTERS

Reading,
UK

ASIA PACIFIC
HEADQUARTERS

Sydney,
Australia

For more information, please contact your Pega representative, visit us on the web at pega.com, or email us at info@pega.com. © 2026 Pegasystems Inc.