



It's time to modernize the grants management landscape.

Keep up with mission demands and deliver outcomes with low code for scale and speed.

Federal Grants providers must modernize and embrace unified grants management solutions that improve **efficiency, visibility, and compliance** to enhance the success of grant programs.

Manual, complicated and duplicative processes – combined with disparate data sources and siloed legacy systems – **require thousands of labor hours** that could be repurposed for core mission support.

It's time to rethink the grants management process.

The current state of grants management

An unprecedented growth in both grant programs and available funding has exposed an urgent need for federal grants modernization. To meet this accelerated growth, federal grants providers must maintain stability, focus, and continuity across intricate grants management processes, while adding agility to evolve in lockstep with ever-changing government programs.

The struggle is real:

- Legacy IT constraints and disjointed systems and workflows
- Lack of visibility into timelines, requirements definitions, costs, and regulations
- Speed of planning-to-contract cycles
- Inconsistent insight into success metrics
- Timely access to accurate data and information security

An effective grants management solution provides comprehensive life cycle management, with continuity from the initial application through the underwriting phase and into the final decision-making process.

Why low-code development matters

Efforts to accelerate grant outcomes require agile technology that's scalable, powerful, and future-proof. Pega's low-code intelligent automation platform powers a seamless Center-out™ method for connecting operational processes with end-user experiences, and allows agencies to support multiple, complex grants methods. Using case management as the underpinning, intelligent automation interlaces centralized artificial intelligence (AI), robotic process automation (RPA), and low-code software development to bridge the gap between the data you have and the experiences you want your teams to have.

- RPA and industry standard APIs enable easy access to data sources to streamline integration of cost, schedule, and performance data while improving accuracy.
- Intelligent automation in a low-code platform that lets you start fast and scale to focus on improving specific outcomes with an agile, streamlined approach to expand insights.
- A patented layered architecture lets you account for variations and specializations occurring across functions and domains while assuring adherence to overall governance.

How to make it real (and get real results)

Pega will help drive outcomes by:

Promote modern grant experiences

Wrap and renew legacy applications to extend the life and usability of current systems. With Pega's Live Data virtualization layer, this orchestration won't require costly customization. Seamless integration eliminates data migration, replication, and loss while providing visibility into operations and decision making. This also means you can subsequently modernize your legacy systems without breaking your processes.

Automate and reduce complexity

With end-to-end automation, you'll gain visibility across the entire grants process, from the application submission to award and grant agreement details. Visibility into critical data allows you to make decisions faster and deliver value at enterprise scale.

Collaborate and Accelerate Innovation

Respond to ever-evolving business needs in real time with an Agile methodology that emphasizes short, frequent releases. Eliminate organizational silos by bringing users and IT together in one collaborative environment, empowering you to keep up with rapidly changing policies and build at the speed of change.

Improving transparency and accountability

Operationalize and manage low code from one comprehensive dashboard for visibility into all ongoing development projects. Set proper guardrails to apply best practices and get a complete audit trail of all transactions and changes so you're fully compliant.

Departmental grants management apps can start small but quickly scale

Enterprise experiments with reuse

- Schedule and cost tracking app created
- New controls added by reusing features

IT helps in governance and security policies as required

- Audit log generated
- Encryption and access controls

IT helps connect to core systems and across functions

- Agency: logged in to verify data inputs
- Leadership: real time reporting
- Process schedule and cost outliers

Together they drive cross functional objectives & outcomes

- Reduce contract close out times
- Improve leader visibility
- Adapt quickly to rule changes
- Increase team satisfaction

“ezFedGrants is a holistic, modern grants management solution that allows USDA to meet its aggressive customer service, operational efficiency, visibility and compliance goals. As an example, USDA has been able to streamline the payments process using Pega integrated with SAP Financials and CRM from six to eight months on average down to just three business days—

Chris Copenbarger

Senior Policy Advisor
US Department of Agriculture



Who's working with Pega?

With the recent success of Food and Nutrition Service's \$70 billion-dollar grant program, the USDA's CFO began talks with other USDA and non-USDA agencies to leverage ezFedGrants, USDA's grants management solution. EzFedGrants is a comprehensive grants management solution, capable of administering from cradle to grave, the nearly \$100 billion of USDA loans, guarantees, and insurance that flow annually in support of American farmers and ranchers, and has been built to scale to meet the grant requirements of additional external federal agencies.

Standardizing to one integrated solution that allows for reuse of processes is projected to save USDA millions of dollars. Since the capabilities of the ezFedGrants have built off of one code base, derived from a single model development paradigm, the solution will continue to meet unique or changing grant requirements while meeting compliance objectives. Employees can focus on their mission instead of being overwhelmed with administrative minutia while meeting the rising expectations of their customers.



**The time to act
is now.**

Modernize your grants systems now. Visit pega.com/grants-management to learn more.

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