

Pega Delivery Excellence offerings

Ensure project delivery success

A Pega Consulting Datasheet

With today's rapidly changing business environment, leveraging effective software delivery to develop your software solution matters. Organizations need a proven, yet adaptable approach to ensure the highest rate of success and reduce project risks as much as possible. At the same time, software development is undergoing a transformation from a rigid, sequential, process-driven approach to a more adaptive, value-driven, agile approach.

The Delivery Excellence offerings can help you before, during, and after your software delivery lifecycle by examining your implementation methods, making recommendations, and providing best practices.

We offer three Delivery Excellence offerings:

- **Delivery Excellence Workshop**
If you are a new Pega client kicking off a Pega project, you will want to start with a Delivery Excellence Workshop. During the workshop, our experts evaluate your delivery maturity and offer Pega and software delivery best practices to give you the knowledge you need for successful implementation.
- **Delivery Excellence Support**
If you are in the build phase of a Pega project and new to Pega and the Pega Express methodology, we offer Delivery Excellence Support. This includes having one of our experts working alongside your agile team to mentor and coach your team, help you establish a cadence of delivery execution activities, and allow your teams to learn Pega's delivery best practices as you are building your Minimal Lovable Product.
- **Delivery Excellence Health Check**
If you have gone live with your Minimal Loveable Product, we suggest a Delivery Excellence Health Check. During the health check, we reassess your delivery maturity to identify areas in need of support and, from there, we provide tailored coaching and enablement on Pega best practices for effective software delivery.

Challenge

Choosing the right delivery methodology is a critical project success factor. There is a spectrum of methodologies to adopt. Organizations struggle to decide which best fits their company and project and how they should transition from one to another.

Solution

Pega's Delivery Excellence offerings evaluate your delivery maturity by exploring your current software delivery lifecycle, delivery methods, resource pool, and organizational structure to determine support and best practices needed for successful delivery. Our offerings also support reassessing your software delivery following your first Minimal Loveable Product to help your project team and software delivery evolve.

Delivery Excellence Workshop

The Delivery Excellence Workshop typically takes half a day to three days as part of the project kickoff activities for a Pega implementation. It includes a Pega Consulting Solutions Executive or Project Delivery Leader, but also an Enterprise Advisory Services Consultant.

Smaller, half-day engagements may also occur and include one Pega Consulting Solutions Executive or Project Delivery Leader.

Key deliverables:

- Enablement on best practices for effective software delivery
- Delivery Excellence kit

Delivery Excellence Support

Delivery Excellence Support typically occurs during the first one to two sprints in a Pega implementation. The engagement includes a Pega Project Delivery Leader and Lead Business Architect, as well as an Enterprise Advisory Services Consultant for approximately two to six weeks.

Key deliverables:

- Agile advisors that help your team to be more effective and efficient throughout the implementation of your Pega project(s)
- A transfer of knowledge and best practices

Delivery Excellence Health Check

A Delivery Excellence Health Check typically occurs for one to five days following a Minimal Lovable Product release. During this time, we employ a Pega Project Delivery Leader, Lead Business Architect, and Enterprise Advisory Services Consultant.

Key deliverables:

- Enablement on best practices for effective software delivery
- Delivery Excellence kit

Getting started

Please contact your Consulting Solutions Executive to discuss how your business could benefit from Delivery Excellence offerings.

About Pegasystems

We are Pegasystems, the leader in software for customer engagement and operational excellence. Our adaptive, cloud-architected software – built on the unified Pega Platform™ – empowers people to rapidly deploy and easily change applications to meet strategic business needs. Over our 35-year history, we've delivered award-winning capabilities in CRM and digital process automation (DPA), powered by advanced artificial intelligence and robotic automation, to help the world's leading brands achieve breakthrough business results. Learn more about us at pega.com.