

Pega User Interface Review

Technical review of an application's user interface

A Pega Datasheet

Pega's User Interface (UI) Review evaluates an application's UI in terms of architecture, maintainability, and scalability, ensuring compliance with industry best practices and Pega guardrails.

Our UI solutions developers focus on solutions that maximize reuse for cost-effective development and can easily scale to meet new requirements. The result is a UI that delivers great performance with a consistent experience across multiple channels and devices.

The UI Review has four cumulative stages, each with its own objective:

- **Stage 1 – Discovery and planning**
Understand project background, set expectations, and agree on the scope and desired outcome with stakeholders.
- **Stage 2 – UI architecture review and recommendations**
Evaluate the UI for structural consistency across the application: headers and information grouping, navigation elements, branding, etc.
- **Stage 3 – UI implementation review and recommendations**
Conduct a technical review of UI implementation: Pega UI rule configuration (portals, skin, harnesses, sections), custom code (controls, CSS, HTML, JavaScript as time permits), and development quality (guardrail compliance, workflow, reuse opportunities).
- **Stage 4 – Findings workshop**
Schedule an on-site workshop to share findings and recommendations with decision makers. Decide on next steps and craft a plan for implementing changes.

Challenge

Digital transformation is driving enterprise applications to provide users with a UI that is not only coherent, scalable, and efficient, but also easy to use with consumer-grade applications.

Solution

Pega's UI Review evaluates an application's user interface against established standards for performance implementation across channels, scalability, and effective use of UI design patterns.

Pega User Interface Review

Timing/duration and deliverables

- Pega's User Interface Review takes an average of 80 hours to complete.
- Our UI solutions developers lead an on-site workshop with stakeholders to share findings and recommendations and decide on actionable steps for remediation. A Pega UI Review Findings Report summarizing the outcomes is also provided.

When is a User Interface Review appropriate?

- A Pega User Interface Review is most appropriate when you're looking for a third-party review of your application's UI.
- A Pega UI Review also pairs well with a Pega Experience Design Review which evaluates your application from a user experience perspective.

Pega Consulting resources

- The Pega UI Review is led by a UI solutions developer who has front-end development expertise combined with in-depth Pega UI knowledge and industry experience. UI solutions developers can also support co-production projects, mentoring developers in Pega UI.
- All Pega Consulting resources are experienced in implementing Pega applications and are Pega-certified. Depending on the complexity of the application, other internal resources may be consulted to support the development of the final recommendation.

Getting started

- Please contact your Pega Practice Leader to discuss your needs and circumstances for a Pega User Interface Review and to schedule the engagement.

How long is the service?

- 80 hours

When is a User Interface Review needed?

- When you're looking for a third-party review of your application's UI

Who should I contact?

- Your Pega Practice Leader

About Pegasystems

We are Pegasystems, the leader in software for customer engagement and operational excellence. Our adaptive, cloud-architected software – built on the unified Pega Platform™ – empowers people to rapidly deploy and easily change applications to meet strategic business needs. Over our 35-year history, we've delivered award-winning capabilities in CRM and digital process automation (DPA), powered by advanced artificial intelligence and robotic automation, to help the world's leading brands achieve breakthrough business results. Learn more about us at pegacom.