

Cloud choice: Client-managed options

Implement Pega on any cloud – public or private

A Pega Datasheet

Pega's cloud choice options enable enterprises to deploy and manage Pega Infinity™ on any of a select group of infrastructure providers. These client-managed clouds grant control over infrastructure and management that supports Pega Infinity™, without preventing migration to fully-managed Pega Cloud® Services or changing validated infrastructure partners.

Client-managed options start with a deployment guide. This guide provides your team with documentation to deploy Pega Infinity™ by following system requirements for any of the selected public or private cloud providers. You get Pega Infinity™ support from Pega with the ability to manage the orchestration, automation, and operation of your platform based on your requirements.

Pega Infinity™ is supported on the following public and private cloud providers:

- **Amazon Web Services (AWS)**
A secure cloud services platform, offering computer power, database storage, content delivery, and other functionality to help businesses scale and grow.
- **Microsoft Azure**
An open, flexible, enterprise-grade cloud computing platform. It enables users to build, deploy, and manage applications anywhere, using the tools, applications, and frameworks of their choice.
- **Google Cloud**
A platform that delivers secure, open, intelligent, and transformative tools to help enterprises modernize for today's digital world.
- **Pivotal Cloud Foundry**
An open-source, multi-cloud computing platform that provides a platform-as-a-Service that runs on top of a range of cloud infrastructures.
- **Private Cloud**
Virtualization maintained within the client's data center.

Challenge

Managing a digital transformation roadmap requires a plan for cloud integration into the overall architecture strategy. One-size-fits-all applications or platforms may not align with your primary infrastructure provider. Enterprises need a way to deploy their platform on the cloud that aligns to their requirements.

Solution

Pega Infinity™ is the leading platform for customer engagement and digital process automation application development. Now, clients have the freedom to deploy on select public and private clouds or an on-premises data center. This provides the freedom to meet both business and technical requirements.

Take control

- Set up, own, manage, monitor, and control the cloud environments that run Pega applications, with client-managed clouds. Pega provides implementation guides for leading public and private cloud providers, then supports Pega Infinity™ once you are live.
- Understand the system and database requirements for running Pega Infinity™ with deployment guides.

Ensure value

- Enable easy migration to another infrastructure provider or Pega Cloud Services with client-managed deployment options. This means that Pega will be there to support you as your use and deployments of Pega Infinity™ evolve over time.
- Take control of the infrastructure, its orchestration, and all of the automated elements.
- Manage, upgrade, and maintain all of the code developed to orchestrate and integrate your cloud – on a schedule that suits you.

Receive support

The Pega Cloud Choice Guarantee offers the following support for customer-managed clouds running Pega Platform 7.3 and higher:

- Full Pega global customer service support, 24/7, for clients running Pega
- No penalty for migration to or from any supported cloud environment
- Reference architectures, related configuration, and support documentation for deploying and managing Pega technology
- Available runtime components
- Continuous certification of Pega solutions – including Pega Platform™ and all Pega applications – on currently supported cloud environments
- Commitment to continue evaluating additional popular cloud platforms