Intelligent Automation – Hype or Reality
Meet the Panel

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Questions

• Introductions: Role, organization, and your automation program

• What is intelligent automation?

• What considerations should enterprises have for the different types of automations?

• What about the “humans?”

• Advice for Monday morning
**IEEE 2755™ Excerpts**

**intelligent process automation:** Preconfigured software instance that combines business rules, experience-based context determination logic, and decision criteria to initiate and execute multiple inter-related human and automated processes in a dynamic context. The goal is to complete the execution of a combination of processes, activities, and tasks in one or more unrelated software systems that deliver a result or service with minimal or no human intervention. *Syn:* IPA. *See also:* activities, automated process, business rules, context determination logic, process, task.

**robotic process automation (RPA):** Preconfigured software instance that uses business rules and predefined activity choreography to complete the autonomous execution of a combination of processes, activities, transactions, and tasks in one or more unrelated software systems to deliver a result or service with human exception management. *See also:* activity choreography, business rules process, process, service, task.

**robotic desktop automation (RDA):** Computer application that makes available to a human operator a suite of predefined activity choreography to complete the execution of processes, activities, transactions, and tasks in one or more unrelated software systems to deliver a result or service in the course of human initiated or managed workflow. *Syn:* agent-assist automation, assistive automation, in-line automation. *See also:* activities, process, task.

Full IEEE 2755™ Standard can be purchased [here](http://example.com).