FastStart Upgrade Estimation

Packaged to build a business case and improve your upgrades

A Pega Datasheet

The Pega FastStart service begins with a workshop to rapidly determine the upgrade objectives and landscape. The workshop will map out a high-level approach and share key details that influence the upgrade complexity such as:

- Customer roadmap alignment with the Pega Platform™ and strategic applications and customization assessment

- Upgrade methodology and effort estimate

- Deployment platform and data migration requirements

- Proposed solutions to upgrade issues

To determine the critical upgrade path, the workshop may choose to incorporate the selection and upgrade of a representative, candidate workflow. The sample upgrade is typically done in a client supplied sandbox environment which will be upgraded to the most recent version of the Pega Platform with the initial demonstrated workflow. The application and associated strategic applications go through a tolerance[1] or compliance[2] upgrade so that both will work with the Pega Platform and enhanced operational features.

The information gathered in the workshop and sample upgrade is incorporated into reporting tools that recommend the Route-to-Live strategy, data migration options, proposed UI conversion plan to HTML5, and solutions for issues encountered. These tools report on the solution proposal with the recommended upgrade methodology and high-level effort estimates.

To align the workshop findings with Pega's quarterly software release schedule, Pega recommends you commence your full upgrade project immediately following the workshop. In the 90 days succeeding the workshop, you will have 10 additional hours to work with our upgrade and engineering experts and address unforeseen upgrade challenges.

Challenge

Assessing an application upgrade typically requires an understanding of the technical feasibility and risks, the level of effort an upgrade would necessitate, and controlling costs. However, completing the majority of the upgrade is often the only way to capture the scope of this detailed information.

Solution

Leverage Pega's upgrade experts to provide implementation thought leadership for your application(s). We will review your upgrade objectives and landscape, run a sample upgrade, if needed, and recommend the upgrade strategy, implementation steps, sizing, and approach to complete your application upgrade.

[1]Tolerance upgrades involve bringing the application up to the latest version of the Pega Platform. However, this does not ensure HTML5 compliance, cross-browser functionality or mobile-ready capabilities.

[2]Compliance upgrades help the application run in the latest Standards Mode feature utilizing HTML5 document type by default, ensuring cross-browser and cross-platform compatibility, responsive mobile-ready UI, use of the latest HTML markup, and improved performance.

Key benefits

- Produces detailed upgrade report that supports upgrade project definition and implementation

- Demonstrates business value of Pega application

- Shortens full upgrade duration

- Controls risk and cost of upgrades

Timing, duration, and deliverables

- The FastStart service is a two- to three-week, on-site engagement, in addition to 10 remote hours over 90 days.

- The service is executed when you are ready to plan and start a Pega upgrade.

- Pega will provide you with a findings document, and you'll be invited to participate in a question and answer session.

What is required to perform the FastStart service?

- You will be provided with an onboarding questionnaire to be completed prior to beginning FastStart.

- If a sample upgrade is needed, you will be required to provide a sandbox environment with access to interfaces. Additionally, the Pega upgrade expert will need Database Administrator (DBA)-level access to the database on the sandbox environment or dedicated access to a DBA. During the sample upgrade, your upgrade project architect should work closely with the Pega team to provide any required application information and details of past upgrades.

- If a sample upgrade is not needed, you will be required to provide access to the application for upgrade methodology and effort estimation.

- You will need business analysts, subject matter experts (i.e. UI architects), and a project manager to work alongside the Pega team to provide input.

Pega resources

- Each FastStart workshop is led by a Pega Practice Leader and Technical Solutions Director who will engage a Pega UX Architect and CTI Architect, as necessary, to provide you with the best technical and Pega Platform expertise.

- All Pega resources are Pega certified and experienced in implementing complex applications. Depending on the intricacy of the application, other internal resources, review boards, and clinics within Pega will be scheduled to support the Pega upgrade team in developing the final recommendation.

Getting started

- Please contact your Pega Consulting Practice Leader to discuss your needs for FastStart and to schedule the engagement.