Intelligent Automation – Hype or Reality

PVV 18



Limitless possibilities. Real results.

Meet the Panel

PEGA Moderator



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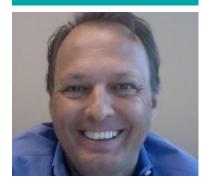
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Questions

- Introductions: Role, organization, and your automation program
- What is intelligent automation?
- What considerations should enterprises have for the different types of automations?
- What about the "humans?"
- Advice for Monday morning

IEEE 2755™ Excerpts

intelligent process automation: Preconfigured software instance that combines business rules, experience-based context determination logic, and decision criteria to initiate and execute multiple inter-related human and automated processes in a dynamic context. The goal is to complete the execution of a combination of processes, activities, and tasks in one or more unrelated software systems that deliver a result or service with minimal or no human intervention. Syn: IPA. See also: activities, automated process, business rules, context determination logic, process, task.

robotic process automation (RPA): preconfigured software instance that uses business rules and predefined activity choreography to complete the autonomous execution of a combination of processes, activities, transactions, and tasks in one or more unrelated software systems to deliver a result or service with human exception management. See also: activity choreography, business rules process, process, service, task.

robotic desktop automation (RDA): computer application that makes available to a human operator a suite of predefined activity choreography to complete the execution of processes, activities, transactions, and tasks in one or more unrelated software systems to deliver a result or service in the course of human initiated or managed workflow. Syn: agent-assist automation, assistive automation, inline automation. See also: activities, process, task.

Full IEEE 2755™ Standard can be purchased <u>here</u>.



Q&A



