

Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2015

This is to certify that:

Pegasystems Inc.
21000 Atlantic Boulevard,
Suite 401
Dulles
Virginia
20166
USA

Holds Certificate No:

FS 834871

and operates a Quality Management System which complies with the requirements of ISO 9001:2015 for the following scope:

The scope of Pega Cloud's Quality Management System (QMS) includes Cloud Engineering, Cloud Operations, Cloud Security and Global Client Support. It also includes back office functional departments that support service delivery, such as Sales, Legal (contracts), and People Management.



Jessica Patel, Senior Vice President, Assurance Americas

For and on behalf of BSI:

Effective Date: 2026-01-20

Original Registration Date: 2026-01-20

Expiry Date: 2029-01-19

Latest Revision Date: 2026-01-20

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This certificate remains the property of BSI and shall be returned immediately upon request.
An electronic certificate can be authenticated [online](#). Printed copies can be validated at www.bsigroup.com/ClientDirectory

To be read in conjunction with the scope above or the attached appendix.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000

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