bsi.

Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2015

This is to certify that:

Pegasystems Inc.
21000 Atlantic Boulevard,
Suite 401
Dulles
Virginia
20166
USA

Holds Certificate No: **FS 834871**

and operates a Quality Management System which complies with the requirements of ISO 9001:2015 for the following scope:

> The scope of Pega Cloud's Quality Management System (QMS) includes Cloud Engineering, Cloud Operations, Cloud Security and Global Client Support. It also includes back office functional departments that support service delivery, such as Sales, Legal (contracts), and People Management.

For and on behalf of BSI:

Jessica Patel, Senior Vice President, Assurance Americas

Original Registration Date: 2026-01-20   Effective Date: 2026-01-20
Latest Revision Date: 2026-01-20   Expiry Date: 2029-01-19

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