

PegaWorld iNspire virtual event FREQUENTLY ASKED QUESTIONS

Registration

Q: How do I register?

A: You can register on [Pegaworld.com](https://pegaworld.com). Click "Register free" to complete your free registration.

Q: Is there a registration fee for the virtual event?

A: No, there is no registration fee.

Q: Can other people from my company join as well?

A: Of course! They will also need to register.

Q: If I registered for the in-person event, will I receive a refund on my registration?

A: Yes. Registrants who paid via credit card should have received their refund in full. If you have not received your refund, please email pegaworld@pega.com. If you paid via another method, including Pega Points, we will contact you directly.

Q: If I already registered for PegaWorld iNspire, do I have to register again for the virtual event?

A: If you already registered for PegaWorld iNspire, you don't need to register again. We will transfer your registration to the virtual event at no cost, and will share more information via email soon. For questions in the meantime, please email pegaworld@pega.com

Q: I booked a hotel through the PegaWorld iNspire registration portal. What happens now?

A: If you booked your hotel reservation through the PegaWorld iNspire registration portal, then your hotel reservation will be cancelled for you and no further action is necessary.

If you booked through any other booking site or agency, you are responsible for cancelling your own hotel room. Please contact the hotel directly for more information on their specific cancellation and refund policies.

Virtual event

Q: Why is PegaWorld iNspire becoming a virtual event?

A: Out of concern for the health and safety of global PegaWorld iNspire attendees – as well as our Pega clients, partners, and staff – we’ve decided to transform our flagship 2020 conference from a live event in Boston into an online-only virtual event.

The virtual event on June 2, 2020 will feature the same great insights and powerful speakers you’d hear in person at PegaWorld iNspire, all in an easy-to-access online format you can stream from anywhere in the world.

Q: What do you mean by a “virtual event”?

A: We’re putting the power of technology to work! By logging in and streaming the event online, you’ll experience the same great content you’d hear in person at PegaWorld iNspire, all in an easy-to-access online format. You can join the event from anywhere, and an unlimited number of people can participate.

Q: When is the PegaWorld iNspire virtual event?

A: The virtual event will take place on Tuesday, June 2, 2020 from 9:00–11:30 a.m. EDT. From 11:30 a.m.–12:30 p.m. EDT the event site will remain open for you to go back and watch sessions you may have missed.

Q: Why is the event taking place on Tuesday instead of Monday?

A: Monday, June 1 is a bank holiday in the UK. To appeal to our global audience, our virtual PegaWorld event will take place on Tuesday, June 2.

Q. How do I attend the virtual event?

A: The virtual event will take place online only via live stream. You can join the event from anywhere in the world. [Click here to register!](#)

Q: Will the event be interactive?

A: Yes. Attendees will get the chance to interact through live Q&A during keynotes and live chat during demos.

Q: What types of content will be shared?

A: Much of the same content from PegaWorld will be available – now with special formatting for a virtual audience.

Q: Will Pega clients speak at the event?

A: Yes, many Pega clients will be sharing their success stories. Check out the [agenda](#) for details.

Q: I'm a developer. Will there be content for me?

A: Yes! Check out Kerim Akgonul's keynote, as well as demos in the iNnovation Hub.

Q: Why should I attend a virtual PegaWorld event?

A: If you have previously attended PegaWorld, considered attending, or want to learn what it's all about, then this event is for you. We have curated the best content from our phenomenal clients and from within Pega, and reimagined it for a virtual event. There is something for everyone at PegaWorld iNspire – and maybe even a few surprises.

Q: What's the plan for PegaWorld in 2021?

A: Next year's event will take place in person at the MGM Grand Las Vegas from June 13–16, 2021.