

PegaWorld iNspire virtual event FREQUENTLY ASKED QUESTIONS

Q: Why is PegaWorld iNspire becoming a virtual event?

A: Out of concern for the health and safety of global PegaWorld iNspire attendees – as well as our Pega clients, partners, and staff – we’ve decided to transform our flagship 2020 conference from a live event in Boston into an online-only virtual event.

The virtual event on June 2, 2020 will feature the same great insights and powerful speakers you’d hear in person at PegaWorld iNspire, all in an easy-to-access online format you can stream from anywhere in the world.

Q: What do you mean by a “virtual event”?

A: We’re putting the power of technology to work! By logging in and streaming the event online, you’ll experience the same great content you’d hear in person at PegaWorld iNspire, all in an easy-to-access online format. You can join the event from anywhere, and an unlimited number of people can participate.

Q. How do I attend the virtual event?

A: The virtual event will take place online only via live streaming. You can join the event from anywhere in the world. We’ll share more detailed instructions soon.

Q: When is the PegaWorld iNspire virtual event?

A: The virtual event will take place on Tuesday, June 2, 2020. We’ll share more details on the schedule soon.

Q: How can I register for the PegaWorld iNspire virtual event?

A: We’ll share registration details soon. In the meantime, please [sign up for the PegaWorld iNspire email list](#) to receive the latest updates.

Q: Where can I get more information about the virtual event?

A: We’re hard at work creating an amazing event and will share more details soon. For urgent questions, please contact pegaworld@pega.com. You can also receive the latest updates by [signing up for our PegaWorld iNspire email list](#).

Q: Is there a registration fee for the virtual event?

A: No, there is no registration fee for the virtual event.

Q: What's the plan for PegaWorld in 2021?

A: Next year's event will take place in person at the MGM Grand Las Vegas on June 13-16, 2021.

FOR CURRENT PEGAWORLD INSPIRE REGISTRANTS

Q: Will I receive a refund on my registration?

A: Yes! All event registrants will be refunded their registration fees. If you registered via credit card, your registration fee will be refunded by April 1, 2020. If you paid via another method, including Pega Points, we will contact you directly.

Q: Do I need to register again for the virtual event if I am already registered?

A: If you already registered for PegaWorld iNspire, you don't need to register again. We will transfer your registration to the virtual event at no cost, and will share more information via email soon. For questions in the meantime, please email pegaworld@pega.com

Q: I booked a hotel through the PegaWorld iNspire registration portal. What happens now?

A: If you booked your hotel reservation through the PegaWorld iNspire registration portal, then your hotel reservation will be cancelled for you and no further action is necessary.

If you booked through any other booking site or agency, you are responsible for cancelling your own hotel room. Please contact the hotel directly for more information on their specific cancellation and refund policies.